

# Blackpool Council

5 July 2016

To: Councillors Benson, Critchley, Mrs Henderson MBE, Humphreys, O'Hara, Scott, Singleton, Stansfield and L Taylor

The above members are requested to attend the:

## **RESILIENT COMMUNITIES SCRUTINY COMMITTEE**

Thursday, 14 July 2016 at 6.00 pm  
in Committee Room A, Town Hall, Blackpool

### **A G E N D A**

#### **1 DECLARATIONS OF INTEREST**

Members are asked to declare any interests in the items under consideration and in doing so state:

- (1) the type of interest concerned; and
- (2) the nature of the interest concerned

If any member requires advice on declarations of interests, they are advised to contact the Head of Democratic Governance in advance of the meeting.

#### **2 MINUTES OF THE LAST MEETING HELD ON 9 JUNE 2016** (Pages 1 - 8)

To agree the minutes of the last meeting held on 9 June 2016 as a true and correct record.

#### **3 PUBLIC SPEAKING** (Pages 9 - 12)

To consider any applications from members of the public to speak at the meeting.

#### **4 EXECUTIVE AND CABINET MEMBER DECISIONS** (Pages 13 - 18)

The Committee to consider the Executive and Cabinet Member decisions within the remit of the Resilient Communities Scrutiny Committee.

**5 FORWARD PLAN** (Pages 19 - 28)

The Committee to consider the content of the Council's Forward Plan, July 2016 – October 2016, relating to the portfolio of the Cabinet Secretary.

**6 SCRUTINY WORKPLAN** (Pages 29 - 42)

The Committee to consider the Workplan, together with any suggestions that Members may wish to make for scrutiny review.

**7 COUNCIL PLAN PERFORMANCE REPORT** (Pages 43 - 54)

To consider performance against the Council Plan 2015/2020 for the period 1 April 2015 – 31 March 2016.

**8 ADULT SERVICES REPORT** (Pages 55 - 66)

To inform the Committee of the work undertaken by Adult Services on a day to day basis in order to allow effective scrutiny of services.

**9 CHILDREN'S SERVICES REPORT** (Pages 67 - 72)

To inform the Committee of the work undertaken by Children's Services on a day to day basis and to update on the progress and implementation of developments within the areas in order to allow effective scrutiny of services.

**10 THEMATIC DISCUSSION: EARLY HELP** (Pages 73 - 84)

To allow the Committee to have a thematic discussion on Early Help.

**11 DATE AND TIME OF NEXT MEETING**

To note the date and time of the next meeting of the Committee as Thursday 1 September 2016, commencing at 6pm.

**Venue information:**

First floor meeting room (lift available), accessible toilets (ground floor), no-smoking building.

**Other information:**

For queries regarding this agenda please contact Sharon Davis, Scrutiny Manager, Tel: 01253 477213, e-mail [sharon.davis@blackpool.gov.uk](mailto:sharon.davis@blackpool.gov.uk)

Copies of agendas and minutes of Council and committee meetings are available on the Council's website at [www.blackpool.gov.uk](http://www.blackpool.gov.uk).

## MINUTES OF RESILIENT COMMUNITIES SCRUTINY COMMITTEE MEETING - THURSDAY, 9 JUNE 2016

### **Present:**

Councillor Benson (in the Chair)

Councillors

Critchley	Mitchell	Scott	L Taylor
Humphreys	O'Hara	Stansfield	

Mrs Frances McErlane, Co-opted Member

Dr Sam Johnson, Co-opted Member

### **In Attendance:**

Mrs Delyth Curtis, Director of People

Ms Karen Smith, Deputy Director of People (Adult Services)

Mrs Josie Lee, Service Manager, Children's Social Care

Mr Andy Divall, Head of Community Engagement and Equalities

Mr Adam Bowater, Commissioning Manager

Mr Adam Pearson, Infusion Service Manager

Mrs Sharon Davis, Scrutiny Manager

Councillor Graham Cain, Cabinet Secretary for Resilient Communities

Councillor Amy Cross, Cabinet Member for Health Inequalities and Adult Safeguarding

Councillor Maria Kirkland, Cabinet Member for Third Sector Engagement and Development

### **1 DECLARATIONS OF INTEREST**

There were no declarations of interest on this occasion.

### **2 MINUTES OF THE LAST MEETING HELD ON 12 MAY 2016**

The minutes of the previous meeting held on 12 May 2016 were agreed as a true and correct record.

### **3 APPOINTMENT OF CO-OPTees**

Mrs Sharon Davis, Scrutiny Manager presented a report to allow the Committee to appoint Dr Sam Johnson and Mrs Frances McErlane as co-opted members to the Committee.

The Committee agreed to appoint Dr Sam Johnson and Mrs Frances McErlane as co-opted members to the Committee.

**MINUTES OF RESILIENT COMMUNITIES SCRUTINY COMMITTEE MEETING - THURSDAY, 9  
JUNE 2016**

**4 PUBLIC SPEAKING**

The Committee noted that there were no applications for public speaking on this occasion.

**5 EXECUTIVE AND CABINET MEMBER DECISIONS**

The Committee considered the Executive Decisions taken since the last meeting of the Committee and asked a number of questions regarding PH39/2016 'Grass Cutting Prioritisation'. In response, Councillor Cain, Cabinet Secretary advised that a return to a full grass cutting programme might never be possible due to the extensive funding cuts that continued to be required. He added that it had been important to identify priority areas for grass cutting such as cemeteries and the promenade and that a range of options had been considered that might allow further grass cutting to take place but that none had been affordable.

Members also asked a number of questions pertaining to PH43/2016 'Children's Social Care and Early Help' in relation to the additional funding. In response, Councillor Cain advised that he was confident the additional resource would have an impact. Mrs Del Curtis, Director of People added that the number of Looked After Children continued to increase as did the complexity of cases and that the appointment of six additional social workers would alleviate significant pressure on caseloads. She reported that the progress made in implementing the decision was being closely monitored.

In response to a further question regarding the dedicated resource being used to address specific anti-social activity in the town, Councillor Cain advised that the activity referred to was a specific cohort of young people. Mrs Curtis added that there were safeguarding issues to address with the young people involved and that the activity being undertaken with regards to anti-social activity would be extended to siblings and other connected young people. The mapping was being overseen by a dedicated short term team and was being supported by Police Analysts.

**6 FORWARD PLAN**

The Committee considered the items contained within the Forward Plan, June 2016 – August 2016 within the portfolio of the Cabinet Secretary and requested an update on 'School Place Planning Next Steps' and was advised by Mrs Curtis that a decision had not yet been taken by the Department for Education on the free school bid. She added that the Department for Education had not published a timescale for the decision.

**7 SCRUTINY WORKPLAN**

The Chairman highlighted the 'Implementation of Recommendations' table and requested that the list of Councillors attending Dementia Awareness training be updated for the next meeting of the Committee. The Committee also noted that the request for further Families In Need performance data to be circulated was outstanding and Mrs Curtis, Director of People agreed to provide the information following the meeting.

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The Committee agreed:

1. To approve the Scrutiny Workplan.
2. To note the 'Implementation of Recommendations' table.
3. To request that the list of Councillors attending Dementia Awareness training be updated.
4. To receive the performance data regarding the 'Families In Need' service following the meeting.

## **8 CHILDREN'S AND ADULTS SERVICES REPORT**

Mrs Del Curtis, Director of People, presented the Children's and Adults Services Report and the Chairman invited questions from the Committee.

The Committee considered the update provided on the Emergency Duty Team and queried the ratio of agency to permanent staff on the Team. In response, Ms Karen Smith, Deputy Director of People (Adults Services) reported that the Team heavily relied on casual staff to fill the rotas around the core of permanent staff. Members welcomed the proposal to submit a final update of the review of the Team to the Committee in July 2016.

In response to questions regarding Head Start delivery and framework, Mrs Curtis advised that the Head Start programme was a pilot programme and would be externally evaluated. She added that the Council would be informed on 15 June 2016 if it had been successful in securing further funding for a substantive programme by the Big Lottery.

The Committee discussed the New Models of Care schemes developed to provide care to people in the community and queried whether the funding for social workers at Moor Park Health Centre would continue. Ms Smith reported that the funding would cease as the Extensive Care Service the positions were providing had not grown as expected. She added that the Enhanced Primary Care approach had demonstrated the need for social workers and that it was important to place social workers in the right areas.

The Committee went on to discuss the projects provided by Better Start and queried the extent to which projects would be provided universally. In response, Mrs Curtis advised that Better Start had been funded based on the provision of projects within the seven identified wards. However, where permitted by the Big Lottery, Better Start was providing universal services and Mrs Curtis would circulate a full list of universal services following the meeting.

Members noted the engagement programmes on offer for young people at risk of becoming Not in Education, Employment or Training (NEET) and requested data on the outcomes of the programmes. Mrs Curtis advised that an outcome report had been finalised and she would arrange for it to be circulated.

Concern was expressed by Members of the Committee that Montgomery Academy had not improved as quickly as it might have been hoped, with a recent Ofsted inspection moving the school from Serious Weaknesses to Requires Improvement. In response, Mrs Curtis

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advised that the School Improvement Team monitored and projected improvement across all schools, providing support where appropriate. She added that the Ofsted Inspection Report had been particularly positive around the effectiveness of leadership and management.

Members queried whether the Montgomery Academy inspection outcome was a further indication of an increasing gap between the quality of primary and secondary education in the town and were informed by Mrs Curtis that the Blackpool Challenge Board considered the transition between primary and secondary schools as a priority and was investing in a number of pilot schemes to target transition. She added that a key concern was the number of high achieving children leaving Blackpool to attend secondary schools in Lancashire. In response to further questions, Mrs Curtis advised that the transition pilot projects were in the early stages and impact could not yet be determined.

The Committee considered the recent inspection of effectiveness in identifying and meeting the needs of children and young people with special educational need and/or disabilities in Bolton and queried what could be learned from the inspection that could be applied in Blackpool. Mrs Curtis reported that the full outcome from the inspection was not available yet, but that the learning would be shared through regional network meetings. She added that Blackpool was viewed as a beacon of good practice, but that weaknesses regarding collection of some data and the required establishment of a Children and Young People's Board had been identified as areas for improvement, which the service was working on in advance of an inspection in Blackpool.

Care at Home was discussed by the Committee and a thematic discussion paper was requested for consideration at a future meeting focussing on the areas causing concern within the sector. In response, Ms Smith advised that a number of key concerns had been raised and had been discussed with providers. She added that progress was being closely monitored and that the Care at Home sector was a key focus for the Blackpool Adults Safeguarding Board. In response to a further question, Ms Smith advised that there was an equal balance in the number of people receiving Care at Home and Residential Care provision.

Members noted the eight care homes 'requiring improvement' and queried the length of time it would take them to improve. Ms Smith advised that the length of time would vary dependent on the issues to be resolved. She reported that all care homes requiring improvement would be expected to provide an action plan for improvement including timescales to the Care Quality Commission.

The number of safeguarding alerts from The Harbour was discussed by the Committee and Members were informed by Ms Smith that work was being undertaken with the Safeguarding Lead at The Harbour to identify the reasons for the alerts. She added that Lancashire Care Foundation Trust was responsible for investigating the alerts and that measures had been put in place to support staff to manage challenges and behaviours in order to provide safe levels of care. Furthermore, all work by the Trust must be undertaken within Blackpool Safeguarding Adults Board multi-agency procedures.

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Mr Adam Bowater, Commissioning Manager was invited by the Chairman to provide a presentation on the Sufficiency Statement, which was a duty on all local authorities to provide placements for Looked After Children.

Mr Bowater highlighted that the number of Looked After Children was increasing and that 10% of all Looked After Children in Blackpool required residential placements, compared to only 2% nationally, highlighting the complexity of cases. He added that the majority of placements were in foster care and that one third of Looked After Children in Blackpool were aged 11 to 15 years, which was consistent with national averages.

Mr Bowater went on to provide an overview of the type and number of placements available to Blackpool highlighting the high average weekly costs of the more specialist placements required. In response to a question, Members were advised that the high cost was due to a combination of the intensive, often therapeutic service required and that demand for placements was higher than supply. Mrs Curtis added that some children in care required bespoke packages of care due to their complex needs.

The Committee was informed by Mr Bowater that Post 16 Leaving Care was an unregulated sector and that 'Staying Put' was a young person's choice to remain with their foster carer after turning 16. In response to a question, Mr Bowater advised that a consultation had been undertaken with children and young people and responses would be included within the final version of the sufficiency statement.

The Committee agreed:

1. To receive a list of universal services being provided by Better Start following the meeting.
2. To receive an outcomes report on the engagement programmes on offer for young people at risk of becoming Not in Education, Employment or Training following the meeting.
3. To receive a thematic discussion paper on Care at Home to a future meeting of the Committee.

## **9 INTRODUCING INFUSION**

Mr Adam Pearson, Infusion Service Manager reported that Infusion was an income generating service designed to gather the views and perceptions of local people and stakeholders to inform public service delivery and encourage involvement in the decision making process. In response to questions, Mr Pearson advised that some groups were more difficult to reach than others, but that consultation was undertaken using a variety of methods in order to engage a wide range of people, including face to face and by post.

Mr Pearson reported that the Infusion Service undertook work for a variety of public sector organisations across the north west and had also run a number of consultations in Blackpool including those on Public Space Protection Orders, Library Opening Hours and an Illuminations Visitor Survey, all in 2015.

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The Committee discussed the importance of engaging with the local community and commented that it was important to undertake open ended surveys to allow responders to be honest and that involvement of the community when developing questions should be considered.

In response to questions, Councillor Maria Kirkland, Cabinet Member for Third Sector Engagement and Development advised that she was considering different ways of engaging with the community as part of her portfolio and considering how innovative methods of engagement could be utilised to target minority groups.

The Committee agreed to receive a report in approximately nine months on developments in community engagement, including an update on the work carried out by the Infusion Service.

#### **10 PUPIL REFERRAL UNIT SCRUTINY REVIEW ACTION PLAN**

The Committee discussed the action plan of the Pupil Referral Unit Scrutiny Review Panel and considered progress made against the recommendations. In response to questioning, Mrs Curtis, Director of People advised that Recommendations One, Two and Three had been actioned and had been identified as 'ongoing' because they were not one off actions.

Members agreed that Recommendations One, Two and Three be signed off subject to a final report to be provided on the work of the Blackpool Challenge Board on progress made on the recommendations. It was agreed that Mrs Curtis would liaise with the independent chairman of the Blackpool Challenge Board to provide the report.

With regards to Recommendation Four, Mrs Curtis advised that the submission of the bid to the Department for Education Transformation Fund was expected to be made in July 2016. A further update would be provided to the Committee on the recommendation following the outcome of the bid later in 2016.

The Committee agreed:

1. To receive a final report on Recommendations One, Two and Three from the Blackpool Challenge Board at a future meeting.
2. To receive an update on Recommendation Four following the outcome of the funding bid.

#### **11 DATE OF NEXT MEETING**

The Committee noted the date and time of the next meeting as Thursday 12 July 2016, commencing at 6pm in Committee Room A.



**MINUTES OF RESILIENT COMMUNITIES SCRUTINY COMMITTEE MEETING - THURSDAY, 9  
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**Chairman**

(The meeting ended at 8.00 pm)

Any queries regarding these minutes, please contact:

Sharon Davis, Scrutiny Manager

Tel: 01253 477213

E-mail: [sharon.davis@blackpool.gov.uk](mailto:sharon.davis@blackpool.gov.uk)

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<b>Report to:</b>	<b>RESILIENT COMMUNITIES SCRUTINY COMMITTEE</b>
<b>Relevant Officer:</b>	Sharon Davis, Scrutiny Manager.
<b>Date of Meeting</b>	9 June 2016

## PUBLIC SPEAKING

### 1.0 Purpose of the report:

1.1 The Committee to consider any applications from members of the public to speak at the meeting.

### 2.0 Recommendation(s):

2.1 To consider and respond to representations made to the Committee by members of the public.

### 3.0 Reasons for recommendation(s):

3.1 To encourage public involvement in the scrutiny process.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? N/A

3.3 Other alternative options to be considered:

None.

### 4.0 Council Priority:

4.1 N/A

### 5.0 Background Information

5.1 At the meeting of full Council on 29 June 2011, a formal scheme was agreed in relation to public speaking at Council meetings. Listed below are the criteria in relation to meetings of the Scrutiny Committee.

## 5.2 **General**

- 5.2.1 Subject as follows, members of the public may make representations at ordinary meetings of the Council, the Planning Committee and Scrutiny Committees.

With regard to Council, Scrutiny Committee meetings not more than five people may speak at any one meeting and no persons may speak for longer than five minutes. These meetings can also consider petitions submitted in accordance with the Council's approved scheme, but will not receive representations, petitions or questions during the period between the calling of and the holding of any election or referendum.

## 5.3 **Request to Participate at a Scrutiny Committee Meeting**

- 5.3.1 A person wishing to make representations or otherwise wish to speak at a Scrutiny Committee must submit such a request in writing to the Head of Democratic Services, for consideration.

The deadline for applications will be 5pm on the day prior to the dispatch of the agenda for the meeting at which their representations, requests or questions will be received. (The Chairman in exceptional circumstances may allow a speaker to speak on a specific agenda item for a Scrutiny Committee, no later than noon, one working day prior to the meeting).

Those submitting representations, requests or questions will be given a response at the meeting from the Chairman of the Committee, or other person acting as Chairman for the meeting.

## 5.4 **Reason for Refusing a Request to Participate at a Scrutiny Committee Meeting**

- 5.4.1
- 1) if it is illegal, defamatory, scurrilous, frivolous or offensive;
  - 2) if it is factually inaccurate;
  - 3) if the issues to be raised would be considered 'exempt' information under the Council's Access to Information Procedure rules;
  - 4) if it refers to legal proceedings in which the Council is involved or is in contemplation;
  - 5) if it relates directly to the provision of a service to an individual where the use of the Council's complaints procedure would be relevant; and
  - 6) if the deputation has a financial or commercial interest in the issue.

Does the information submitted include any exempt information?

No

**List of Appendices:**

None.

**6.0 Legal considerations:**

6.1 None.

**7.0 Human Resources considerations:**

7.1 None.

**8.0 Equalities considerations:**

8.1 To ensure that the opportunity to speak at Scrutiny Committee meetings is open to all members of the public.

**9.0 Financial considerations:**

9.1 None.

**10.0 Risk management considerations:**

10.1 None.

**11.0 Ethical considerations:**

11.1 None.

**12.0 Internal/ External Consultation undertaken:**

12.1 None.

**13.0 Background papers:**

13.1 None.

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<b>Report to:</b>	<b>RESILIENT COMMUNITIES SCRUTINY COMMITTEE</b>
<b>Relevant Officer:</b>	Sharon Davis, Scrutiny Manager.
<b>Date of Meeting</b>	14 July 2016

## EXECUTIVE AND CABINET MEMBER DECISIONS

### 1.0 Purpose of the report:

1.1 The Committee to consider the Executive and Cabinet Member decisions within the remit of the Resilient Communities Scrutiny Committee.

### 2.0 Recommendation:

2.1 Members will have the opportunity to question the Cabinet Secretary or the relevant Cabinet Member in relation to the decisions taken.

### 3.0 Reasons for recommendation(s):

3.1 To ensure that the opportunity is given for all Executive and Cabinet Member decisions to be scrutinised and held to account.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? N/A

3.3 Other alternative options to be considered:

None.

### 4.0 Council Priority:

4.1 The relevant Council Priority is 'Communities: Creating stronger communities and increasing resilience'.

### 5.0 Background Information

5.1 Attached at the appendix to this report is a summary of the decisions taken, which have been circulated to Members previously.

5.2 This report is presented to ensure Members are provided with a timely update on the decisions taken by the Executive and Cabinet Members. It provides a process where the Committee can raise questions and a response be provided.

5.3 Members are encouraged to seek updates on decisions and will have the opportunity to raise any issues.

**5.4 Witnesses/representatives**

5.4.1 The following Cabinet Members are responsible for the decisions taken in this report and have been invited to attend the meeting:

- Councillor Cross, Cabinet Member for Health Inequalities and Adult Safeguarding

Does the information submitted include any exempt information?

No

**List of Appendices:**

Appendix 4(a): Summary of Executive and Cabinet Member decisions taken.

**6.0 Legal considerations:**

6.1 None.

**7.0 Human Resources considerations:**

7.1 None.

**8.0 Equalities considerations:**

8.1 None.

**9.0 Financial considerations:**

9.1 None.

**10.0 Risk management considerations:**

10.1 None.

**11.0 Ethical considerations:**

11.1 None.



**12.0 Internal/ External Consultation undertaken:**

12.1 None.

**13.0 Background papers:**

13.1 None.

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<b>DECISION / OUTCOME</b>	<b>DESCRIPTION</b>	<b>NUMBER</b>	<b>DATE</b>	<b>CABINET MEMBER</b>
<p><b>ADULT SOCIAL CARE FINANCIAL ASSESSMENT PROCESS</b>                      To amend the Fairer Contributions Policy to allow the Minimum Income Guarantee figures as stipulated in the Care and Support (Charging and Assessment of Resources) Regulations 2014 and as updated in the Department of Health’s Local Authority Circulars to be applied in the financial assessment process.</p>	<p>The decision will ensure that the Fairer Contributions Policy of the Council is line with the Care and Support (Charging and Assessment of Resources) Regulations 2014 as updated by Department of Health Local Authority Circulars.</p>	<p>PH47/2016</p>	<p>24/06/16</p>	<p>Cllr Cross</p>

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<b>Report to:</b>	<b>RESILIENT COMMUNITIES SCRUTINY COMMITTEE</b>
<b>Relevant Officer:</b>	Sharon Davis, Scrutiny Manager.
<b>Date of Meeting</b>	14 July 2016

## FORWARD PLAN

### 1.0 Purpose of the report:

1.1 The Committee to consider the content of the Council's Forward Plan, July 2016 – October 2016, relating to the portfolio of the Cabinet Secretary.

### 2.0 Recommendations:

2.1 Members will have the opportunity to question the relevant Cabinet Member in relation to items contained within the Forward Plan within the portfolio of the Cabinet Secretary.

2.2 Members will have the opportunity to consider whether any of the items should be subjected to pre-decision scrutiny. In so doing, account should be taken of any requests or observations made by the relevant Cabinet Member.

### 3.0 Reasons for recommendations:

3.1 To enable the opportunity for pre-decision scrutiny of the Forward Plan items.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? N/A

3.3 Other alternative options to be considered:

None.

### 4.0 Council Priority:

4.1 The relevant Council Priority is 'Communities: Creating stronger communities and increasing resilience'.

**5.0 Background Information**

5.1 The Forward Plan is prepared by the Leader of the Council to cover a period of four months and has effect from the first working day of any month. It is updated on a monthly basis and subsequent plans cover a period beginning with the first working day of the second month covered in the preceding plan.

5.2 The Forward Plan contains matters which the Leader has reason to believe will be subject of a key decision to be taken either by the Executive, a Committee of the Executive, individual Cabinet Members, or Officers.

5.3 Attached at Appendix 5 (a) is a list of items contained in the current Forward Plan. Further details appertaining to each item contained in the Forward Plan has previously been forwarded to all members separately.

**5.6 Witnesses/representatives**

5.6.1 The following Cabinet Members are responsible for the Forward Plan items in this report and have been invited to attend the meeting:

- Councillor Cain, Cabinet Secretary for Resilient Communities

Does the information submitted include any exempt information?

No

**List of Appendices:**

Appendix 5(a): Summary of items contained within Forward Plan July 2016 – October 2016.

**6.0 Legal considerations:**

6.1 None.

**7.0 Human Resources considerations:**

7.1 None.

**8.0 Equalities considerations:**

8.1 None.

**9.0 Financial considerations:**

9.1 None.

**10.0 Risk management considerations:**

10.1 None.

**11.0 Ethical considerations:**

11.1 None.

**12.0 Internal/ External Consultation undertaken:**

12.1 None.

**13.0 Background papers:**

13.1 None.

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## **EXECUTIVE FORWARD PLAN - SUMMARY OF KEY DECISIONS**

**(JULY 2016 to OCTOBER 2016)**

\* Denotes New Item

<b>Page Nº</b>	<b>Anticipated Date of Decision</b>	<b>Matter for Decision</b>	<b>Decision Reference</b>	<b>Decision Taker</b>	<b>Relevant Cabinet Member</b>
2	July 2016	Adult Social Care Charging Policy	12/2015	Executive	Cllr Cain
4	July 2016	Headstart Round Three Funding Bid Result and Future Action	7/2016	Executive	Cllr Cain
6	July 2016	School Place Planning Next Steps	11/2016	Executive	Cllr Cain
7	July 2016	Health and Wellbeing Strategy 2016-2019	12/2016	Council	Cllr Cain
8	July 2016	Youth Justice Plan	13/2016	Executive	Cllr Collett

## **EXECUTIVE FORWARD PLAN - KEY DECISION:**

<b>Matter for Decision</b>  <b>Ref N<sup>o</sup> 12/2015</b>	To consider and approve the revised charging policy for Adult Social Care services. Blackpool's Fairer Contributions Policy has been revised and updated to reflect the requirements of the Care Act 2014. The new Adult Social Care Charging Policy will cover the charging arrangements for both residential and non-residential services.
<b>Decision making Individual or Body</b>	Executive
<b>Relevant Portfolio Holder</b>	Councillor Graham Cain, Cabinet Secretary (Resilient Communities)
<b>Date on which or period within which decision is to be made</b>	July 2016
<b>Who is to be consulted and how</b>	<ul style="list-style-type: none"> <li>• Service users directly affected by the changes resulting from the implementation of the revised Policy.</li> <li>• Local third sector organisations with a specific interest in adult social care.</li> </ul> <p>Consultation will be conducted by post, through the website and through stakeholder events.</p>
<b>How representations are to be made and by what date</b>	<p>Representations must be made in writing (either by letter, e-mail or the on-line survey) to the responsible officer. The dates of the consultation are subject to confirmation.</p>
<b>Documents to be submitted to the decision maker for consideration</b>	<p>Report</p> <p>The Adult Social Care Charging Policy</p> <p>The Equality Analysis</p> <p>A Report on the outcome of the Consultation Exercise</p>
<b>Name and address of responsible officer</b>	<p>Karen Smith</p> <p>Deputy Director of People (Adult Services)</p> <p>e-mail: karen.smith@blackpool.gov.uk</p> <p>Tel: (01253) 476803</p>

**EXECUTIVE FORWARD PLAN - KEY DECISION:**

<b>Matter for Decision</b> Ref N° 7/2016	Headstart Round Three Funding Bid Result and Future Action
<b>Decision making Individual or Body</b>	Executive
<b>Relevant Portfolio Holder</b>	Councillor Graham Cain, Cabinet Secretary (Resilient Communities)
<b>Date on which or period within which decision is to be made</b>	July 2016
<b>Who is to be consulted and how</b>	N/A
<b>How representations are to be made and by what date</b>	In writing to the responsible officer, at the address shown below, by 1 June 2016.
<b>Documents to be submitted to the decision maker for consideration</b>	Report
<b>Name and address of responsible officer</b>	Neil Jack, Chief Executive e-mail: neil.jack@blackpool.gov.uk Tel: (01253) 47 7006

**EXECUTIVE FORWARD PLAN - KEY DECISION:**

<b>Matter for Decision</b> <b>Ref N° 11/2016</b>	School Place Planning Next Steps. Following the publication of the School Organisation Pupil Place Plan 2015-2020 to agree what actions need to be taken to ensure delivery of sufficient school places over the next decade.
<b>Decision making Individual or Body</b>	Executive
<b>Relevant Portfolio Holder</b>	Councillor Graham Cain, Cabinet Secretary (Resilient Communities)
<b>Date on which or period within which decision is to be made</b>	July 2016
<b>Who is to be consulted and how</b>	Once the preferred option is selected a full consultation exercise will be undertaken.
<b>How representations are to be made and by what date</b>	Not applicable
<b>Documents to be submitted to the decision maker for consideration</b>	Report to be submitted
<b>Name and address of responsible officer</b>	Delyth Curtis, Director of People e-mail: Delyth.curtis@blackpool.gov.uk Tel: (01253) 47 65 58

**EXECUTIVE FORWARD PLAN - KEY DECISION:**

<b>Matter for Decision</b>  Ref N <sup>o</sup> 12/2016	To approve the 2016-19 Health and Wellbeing Strategy
<b>Decision making Individual or Body</b>	Council
<b>Relevant Portfolio Holder</b>	Councillor Graham Cain, Cabinet Secretary (Resilient Communities)
<b>Date on which or period within which decision is to be made</b>	July 2016
<b>Who is to be consulted and how</b>	Health and Wellbeing Board – presentation and discussion Public Health Scrutiny Panel – presentation and discussion General Public (in collaboration with HealthWatch) – promotion, circulation, engagement activity, feedback forms Partner organisations – circulation and brief survey.
<b>How representations are to be made and by what date</b>	Through the above methods in time for the July meeting of the Health and Wellbeing Board
<b>Documents to be submitted to the decision maker for consideration</b>	Covering report – to approve the Health and Wellbeing Strategy 2016-19 Appendix: Health and Wellbeing Strategy 2016-19
<b>Name and address of responsible officer</b>	Dr Arif Rajpura, Director of Public Health e-mail: arif.rajpura@blackpool.gov.uk Tel: (01253) 476367

**EXECUTIVE FORWARD PLAN - KEY DECISION:**

<b>Matter for Decision</b>  Ref N° 13/2016	To approve the annual Youth Justice Plan
<b>Decision making Individual or Body</b>	Executive
<b>Relevant Portfolio Holder</b>	Councillor Eddie Collett, Cabinet Member for Children's Safeguarding and School Improvement
<b>Date on which or period within which decision is to be made</b>	July 2016
<b>Who is to be consulted and how</b>	Members of the Youth Offending Team Partnership Management Board, through the established cycle of meetings and/or activity specifically for the purpose of producing the plan.
<b>How representations are to be made and by what date</b>	Not Applicable
<b>Documents to be submitted to the decision maker for consideration</b>	Covering Report Plan
<b>Name and address of responsible officer</b>	Delyth Curtis, Director of People e-mail: Delyth.curtis@blackpool.gov.uk Tel: (01253) 47 65 58

<b>Report to:</b>	<b>RESILIENT COMMUNITIES SCRUTINY COMMITTEE</b>
<b>Relevant Officer:</b>	Sharon Davis, Scrutiny Manager.
<b>Date of Meeting</b>	14 July 2016

## SCRUTINY WORKPLAN

### 1.0 Purpose of the report:

1.1 The Committee to consider the Workplan, together with any suggestions that Members may wish to make for scrutiny review.

### 2.0 Recommendations:

2.1 To approve the Committee Workplan, taking into account any suggestions for amendment or addition.

2.2 To monitor the implementation of the Committee's recommendations/actions.

### 3.0 Reasons for recommendations:

3.1 To ensure the Workplan is up to date and is an accurate representation of the Committee's work.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? N/A

3.3 Other alternative options to be considered:

None.

### 4.0 Council Priority:

4.1 The relevant Council Priority is 'Communities: Creating stronger communities and increasing resilience.'

**5.0 Background Information**

**5.1 Scrutiny Workplan**

5.1.1 The Scrutiny Committee Workplan is attached at Appendix 6(a). The Workplan is a flexible document that sets out the work that the Committee will undertake over the course of the year.

5.1.2 Committee Members are invited, either now or in the future, to suggest topics that might be suitable for scrutiny in order that they be added to the Workplan.

**5.2 Scrutiny Review Checklist**

5.2.1 The Scrutiny Review Checklist is attached at Appendix 6(b). The checklist forms part of the mandatory scrutiny procedure for establishing review panels and must therefore be completed and submitted for consideration by the Committee, prior to a topic being approved for scrutiny.

**5.3 Implementation of Recommendations/Actions**

5.3.1 The table attached to Appendix 6(c) has been developed to assist the Committee to effectively ensure that the recommendations made by the Committee are acted upon. The table will be regularly updated and submitted to each Committee meeting.

5.3.2 Members are requested to consider the updates provided in the table and ask questions as appropriate.

Does the information submitted include any exempt information?

No

**List of Appendices:**

- Appendix 6(a): Resilient Communities Scrutiny Committee Workplan
- Appendix 6(b): Scrutiny Review Checklist
- Appendix 6(c): Implementation of Recommendations/Actions

**6.0 Legal considerations:**

6.1 None.

**7.0 Human Resources considerations:**

7.1 None.



**8.0 Equalities considerations:**

8.1 None.

**9.0 Financial considerations:**

9.1 None.

**10.0 Risk management considerations:**

10.1 None.

**11.0 Ethical considerations:**

11.1 None.

**12.0 Internal/ External Consultation undertaken:**

12.1 None.

**13.0 Background papers:**

13.1 None.

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<b>RESILIENT COMMUNITIES SCRUTINY COMMITTEE WORKPLAN 2015/2016</b>	
9 June 2016	Children's and Adults Overview Report PRU Scrutiny update Introducing Infusion
14 July 2016	Council Plan – End of Year Performance Monitoring - Communities Children's Overview Report Adults Overview Report Thematic Discussion: Early Help
1 September 2016	Children's Overview Report Adults Overview Report Thematic Discussion: Youth Justice System Blackpool Challenge Board Report Council Plan – Q1 Performance Monitoring - Communities
13 October 2016	Children's Overview Report Adults Overview Report Thematic Discussion: Care at Home Thematic Discussion: Transforming Care for Adults with Learning Disabilities (Winterbourne View) Blackpool Safeguarding Children Board Annual Report
8 December 2016	Children's Overview Report Adults Overview Report Update on Volunteer Strategy/Action Thematic Discussion: Intermediate Care Council Plan – Q2 Performance Monitoring – Communities Blackpool Safeguarding Adult Board Annual Report
26 January 2017	Children's Overview Report Adults Overview Report
9 March 2017	Children's Overview Report Adults Overview Report Thematic Discussion: Community Engagement and the Infusion Service Council Plan – Q3 Performance Monitoring - Communities
27 April 2017	Children's Overview Report Adults Overview Report

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### SCRUTINY SELECTION CHECKLIST

**Title of proposed Scrutiny:**

The list is intended to assist the relevant scrutiny committee in deciding whether or not to approve a topic that has been suggested for scrutiny.

Whilst no minimum or maximum number of 'yes' answers are formally required, the relevant scrutiny committee is recommended to place higher priority on topics related to the performance and priorities of the Council.

Please expand on how the proposal will meet each criteria you have answered 'yes' to.

	Yes/No
The review will add value to the Council and/or its partners overall performance:	
The review is in relation to one or more of the Council's priorities:	
The Council or its partners are not performing well in this area:	
It is an area where a number of complaints (or bad press) have been received:	
The issue is strategic and significant:	
There is evidence of public interest in the topic:	
The issue has potential impact for one or more sections of the community:	
Service or policy changes are planned and scrutiny could have a positive input:	
Adequate resources (both members and officers) are available to carry out the scrutiny:	

**Please give any further details on the proposed review:**

**Completed by:**

**Date:**

## MONITORING THE IMPLEMENTATION OF SCRUTINY RECOMMENDATIONS

	DATE OF REC	RECOMMENDATION	TARGET DATE	RESPONSIBLE OFFICER	UPDATE	RAG RATING
1	02.07.15	Summary of all Ofsted inspection reports within the Children's Services Improvement Report and to receive full Ofsted inspection reports outside of the Committee meeting as and when they are published.	Ongoing	Del Curtis/Sharon Davis	A summary of Ofsted Inspection reports is included in every Children's Improvement report. Full inspection report links to be circulated via the Chairman.	Green
2	10.09.15	To request that the potential use of a similar test to the NHS friends and family test for appropriate services be investigated.	July 2016	Hilary Wood	The ability to rate and comment on residential homes and care at home providers is already available through the NHS Choices website. Members of the public can search CQC registered providers in a given area, see ratings given by other people, and leave their own comments. The questions asked are: "Recommend to Friends and Family?", "Your review", and "When did you visit this care provider". The results are shown by way of an overall user rating out of 5 stars. The care homes information also indicates which providers have a registered manager in post, levels of staff turnover, food hygiene rating, and size of the home. For homecare, shared lives and supported living, the public can see whether the provider is accepting new clients alongside the star rating.	Amber

					<p>The facility is currently not being accessed by a large number of people, so the Adult Services Department is exploring ways to promote feedback through Social Care staff and providers.</p> <p>Further update received 4 July 2016: The Department is continuing to explore ways to promote feedback through Social Care staff and providers.</p> <p>Does the Committee wish to sign the action off as complete?</p>	
3	10.09.15	More detail be provided in the commentary regarding incident type in future Complaints Annual Reports.	September 2016	Hilary Wood	To be included in the 2016 Annual Reports.	Not yet due
4	05.11.15	To monitor the developments made in relation to a central database for volunteers, a policy for recruitment and a potential corporate celebration event.	November 2016	Councillor Kirkland	To be received 12 months after date of meeting.	Not yet due
5	05.11.15	All Councillors be requested to attend dementia awareness training.	31 May 2016	Sharon Davis	<p>Update on attendance:</p> <p>27 Nov 2015 – Cllrs Maycock, Cain, Mitchell, Humphreys, Critchely</p> <p>13 Jan 2016 – Cllrs Cross, Ryan, O'Hara, G Coleman, Benson, L Taylor, Galley</p> <p>28 Jan 2016 – Cllrs Adrian, D Coleman, Campbell</p> <p>2 Feb 2016 – Cllrs Kirkland, Smith</p> <p>12 April 2016 – Cllr Hunter</p> <p>Do Members require any further action?</p>	Amber



6	10.12.15	That the overview of complaints and compliments as provided to the Corporate Parent Panel be circulated to Members of the Committee outside of meetings.	Ongoing	Sharon Davis	First paper circulated.	Green
7	04.02.16	Future performance reports include clearer target information to allow Members to measure progress more effectively.	14 July 2016	Sally Shaw	To be improved for the next report to Committee due in July 2016.	Green
8	04.02.16	That further data be circulated relating to the performance in the Families in Need Service.	31 March 2016	Amanda Hatton	Circulated 30 June 2016.	Green
9	04.02.16	To receive any action plans developed from the Serious Case Reviews and the details of lessons learnt for detailed consideration.	September 2016	Del Curtis	To be received at a future meeting.	Not yet due
10	04.02.16	To receive an update in approximately six months regarding the review of social care placements.	September 2016	Del Curtis	Update to be sought in September 2016.	Not yet due
11	04.02.16	To receive regular updates regarding the Pilot Scheme for Respite Provision including occupancy rates and how the results of the pilot would inform future respite provision.	May 2016	Karen Smith	To receive regular updates, first one received for May 2016 and included in report.	Green
12	17.03.16	The Committee agreed to receive a CSE update report once the Ofsted inspection had been undertaken.	Following inspection	Philippa Holmes	Date for update to be received once inspection has been undertaken.	Not yet due

13	17.03.16	To receive a comparison of costs of the new approach to providing equipment versus the equipment store approach following the meeting.	31 May 2016	David Bonson	Circulated 30 June 2016.	Green
14	17.03.16	The Committee agreed to receive the Annual Blackpool Safeguarding Board Report at a future meeting.	September 2016	David Sanders	To be added to workplan.	Not yet due
15	17.03.16	The Committee agreed to receive the analysis of contacts received from the Multi-Agency Safeguarding Hub.	Tbc	Josie Lee	Date to be confirmed once timescale for analysis is identified.	Not yet due
16	06.04.16	The draft domestic abuse strategy be considered at a future meeting of the Resilient Communities Scrutiny Committee, once it was available.	Tbc	Amanda Hatton	To be added to workplan when date for completion is known.	Not yet due
17	06.04.16	That the strategy and action plan for preventing and dealing with homelessness be presented to the Resilient Communities Scrutiny Committee, once it had been drafted.	Tbc	Andy Foot	To be added to workplan when date for completion is known.	Not yet due
18	06.04.16	To receive a report containing further information regarding health issues for homeless people, with a particular focus on their access to healthcare.	Tbc	Andy Foot/Arif Rajpura	Further report to be requested.	Not yet due
19	12.05.16	To request a briefing paper rather than a training session on	30 June 2016	Karen Smith	Briefing paper requested at meeting.	Red

		regulation of Adult Social Care Service.				
20	12.05.16	The Committee agreed to receive a detailed update in approximately six months on Intermediate Care.	November 2016	Karen Smith	To be added to workplan.	Not yet due.
21	12.05.16	To receive further details of the consultation event to be held regarding the review of Speech, Language and Communication across Blackpool and the strategic group established to implement the transformational plan for Autism Spectrum Disorder following the meeting.	30 July 2016	Del Curtis	Information to be circulated.	Not yet due
22	12.05.16	To receive a comparison of the uptake of Pupil Premium by early years settings attached to Children's Centres and settings unattached.	30 July 2016	Del Curtis	Information to be circulated.	Not yet due
23	12.05.16	To hold a thematic discussion on Youth Offending including Restorative Justice at a future meeting of the Committee.	1 September 2016	Sharon Davis	Included in workplan.	Not yet due
24	09.06.16	To receive a list of universal services being provided by Better Start following the meeting.	30 June 2016	Del Curtis	Circulated 30 June 2016	Green
25	09.06.16	To receive an outcomes report on the engagement	30 June 2016	Del Curtis	Circulated 30 June 2016	Green

		programmes on offer for young people at risk of becoming Not in Education, Employment or Training following the meeting.				
26	09.06.16	To receive a thematic discussion paper on Care at Home to a future meeting of the Committee.	13 October 2016	Karen Smith	Added to workplan.	Not yet due
27	09.06.16	To receive a report in approximately nine months on developments in community engagement, including an update on the work carried out by the Infusion Service.	9 March 2017	Andy Divall	Added to workplan.	Not yet due
28	09.06.16	To receive a final report on Recommendations One, Two and Three of the PRU Scrutiny Panel from the Blackpool Challenge Board at a future meeting.	1 September 2016	Del Curtis/Sonia Blandford	Added to workplan.	Not yet due
29	09.06.16	To receive an update on Recommendation Four of the PRU Scrutiny Panel following the outcome of the funding bid.	Tbc	Del Curtis/Sonia Blandford	Date to be included when the outcome of the funding bid is known.	Not yet due

<b>Report to:</b>	<b>RESILIENT COMMUNITIES SCRUTINY COMMITTEE</b>
<b>Relevant Officer:</b>	Ruth Henshaw, Corporate Development Officer
<b>Date of Meeting:</b>	14 July 2016

## COUNCIL PLAN PERFORMANCE REPORT

### 1.0 Purpose of the report:

1.1 To consider performance against the Council Plan 2015/2020 for the period 1 April 2015 – 31 March 2016.

### 2.0 Recommendation(s):

2.1 The Committee is asked to consider the content of the report and highlight any areas for further scrutiny.

### 3.0 Reasons for recommendation(s):

3.1 To ensure constructive and robust scrutiny of the report.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? N/A

3.3 Other alternative options to be considered: N/A

### 4.0 Council Priority:

4.1 The relevant Council Priority is: 'Communities – create stronger communities and increase resilience'.

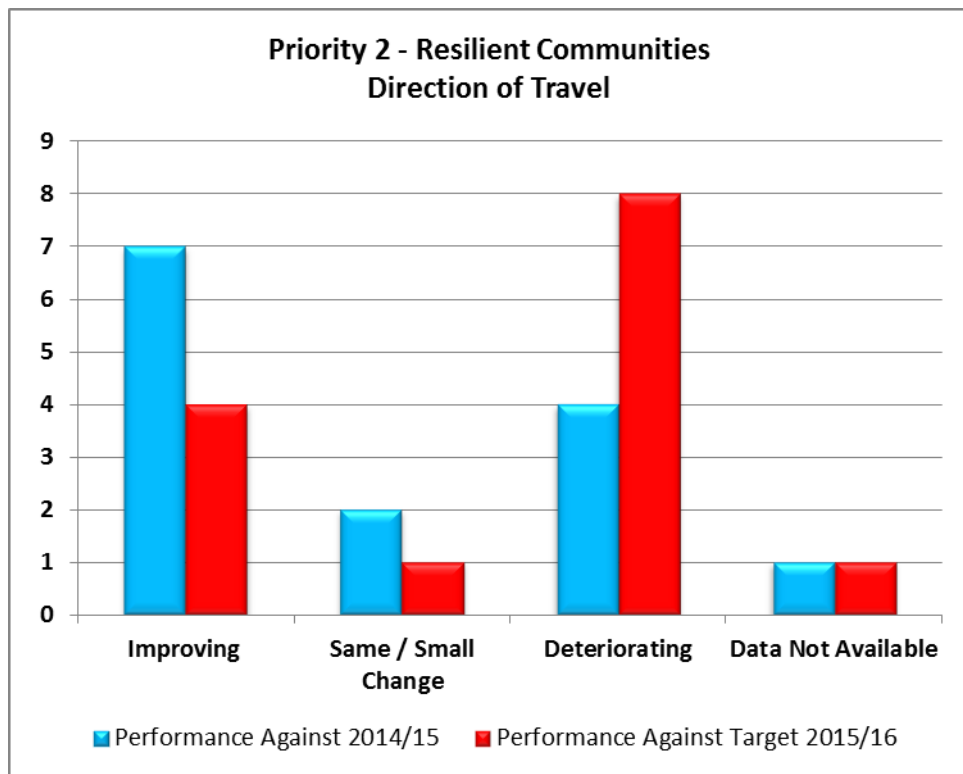
### 5.0 Background information

5.1 This is the second report reviewing performance against the priorities in the Council Plan 2015/2020. The report focuses on a set of core performance indicators which have been developed in consultation with the Corporate Leadership Team. From 2016/2017, performance will be reported on a quarterly basis.

- 5.2 At the 21 January 2016 Tourism, Economy and Resources Scrutiny Committee and the 4 February 2016 Resilient Communities Scrutiny Committee, Members agreed to establish a Scrutiny Panel to consider in more detail how performance information was presented to scrutiny committees and to further consider the Council's approach to target setting.
- 5.3 The Target Setting Scrutiny Panel was held on 27 June 2016 and included Members from all three scrutiny committees, namely Councillors Hunter, Mrs Callow, P Callow, O'Hara, Scott and L Williams.
- 5.4 The Panel was provided with information regarding the establishment of the 'Corporate Delivery Unit' to implement challenging and supportive action to strengthen delivery and the development of performance trajectories, which would be incorporated into performance reporting during 2016/2017. It was noted that the performance trajectories would be able to be used as a tool to challenge performance and would provide a link between the actions services took and their performance in that area. The Panel endorsed the Corporate Delivery Unit approach to target setting.
- 5.5 The Panel also considered the Council Plan indicators and noted the performance trajectories would be incorporated throughout 2016/2017. The Panel made recommendations relating to which indicators each Committee should initially focus on in terms of performance trajectories, for the reports to be produced in the first quarter of 2016/2017.
- 5.6 With specific regard to Resilient Communities Scrutiny, the Panel recommended that the Committee first received the performance trajectories for the following indicators:
- Permanent admissions of older people (65+) to residential care per 100,000 population
  - Proportion of older people offered reablement services following a discharge from hospital
  - Number of children looked after / rate of children looked after per 10,000 population

## **6.0 Overview of Performance**

- 6.1 There are 14 indicators within the performance basket for Resilient Communities. The graph below shows the direction of travel against performance in 2014/15 and against target for 2015/16.



6.2 The 8 indicators where performance has deteriorated in 2015/2016 were:

- Death to service time for cremations;
- Proportion of service users with a completed review in year;
- Permanent admissions to residential care;
- Proportion of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation;
- % of children attending a primary or secondary school judged by Ofsted to be Good or Outstanding;
- Achievement of 5 or more A\*-C grades at GCSE or equivalent including English and Maths;
- Number and rate of children looked after; and
- % of children who became subject to a child protection plan for a second or subsequent time.

Further information on these indicators can be found in Appendix 6(b) – End of Year Exception Reports. Information on children attending schools rated as Good or Outstanding and GCSE attainment has already been included in the Q2 Council Plan Performance Report.

**7.0 Witnesses/representatives**

7.1 The following person has been invited to attend the meeting to report on this item:

Ruth Henshaw, Corporate Development Officer, Chief Executive's Department

Does the information submitted include any exempt information? No

**List of Appendices:**

Appendix 7(a): EoY KPI Spreadsheet

Appendix 7(b): EoY Exception Reports

**8.0 Legal considerations:**

8.1 None

**9.0 Human Resources considerations:**

9.1 None

**10.0 Equalities considerations:**

10.1 None

**11.0 Financial considerations:**

11.1 None

**12.0 Risk management considerations:**

12.1 None

**13.0 Ethical considerations:**

13.1 None

**14.0 Internal/ External Consultation undertaken:**

14.1 N/A

**15.0 Background papers:**

15.1 None



**Appendix 6(a) - Key Performance Indicators**  
Performance as at 30th April 2016

**KEY - Direction of Travel Icons:**

↑✓	Performance is improving or on target
↓✓	Performance is improving or on target
↑↓	Small deterioration in performance / slightly off target
↔	No change
↑✘	Performance is deteriorating or off target
↓✘	Performance is deteriorating or off target

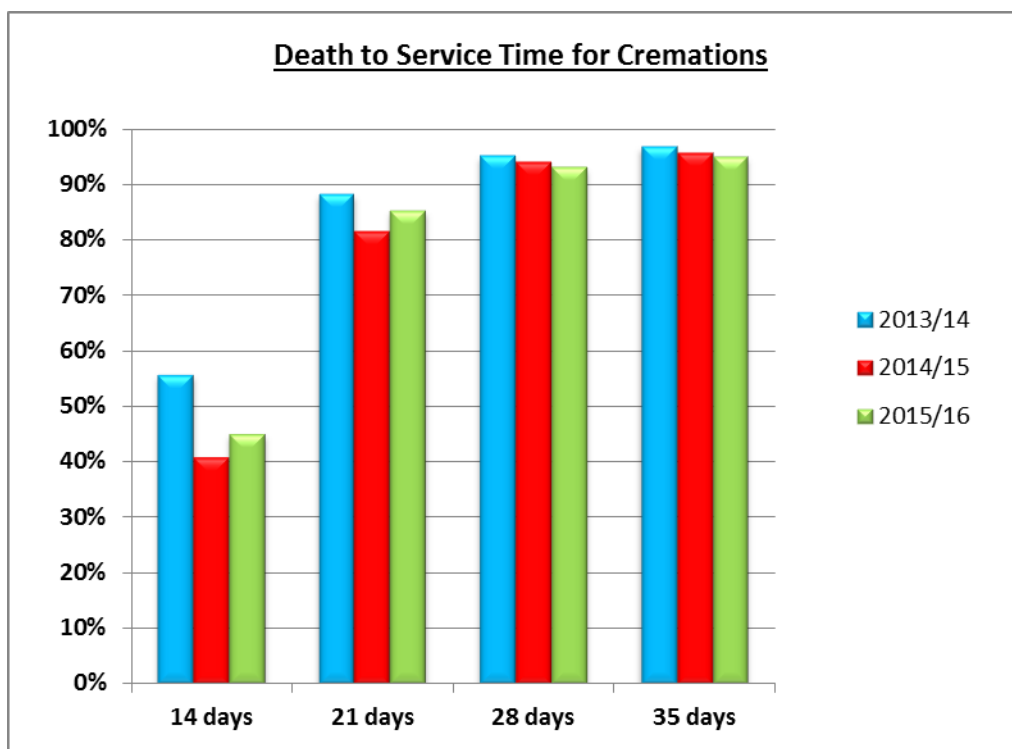
Lead Cabinet Member	Indicator	Outturn 2013/14	Outturn 2014/15	DoT (13/14 v 14/15)	2015/16				Outturn 2015/16	Target 2015/16	Direction of Travel		Notes	Dept	
					Q1	Q2	Q3	Q4			Against Previous	Against Target			
Cabinet Secretary (Resilient Communities)	Cllr Cain	% take up of free school breakfasts	77.4%	82.3%	↑✓	A	A	A	A	83.1%	Increase on last year	↑✓	↑✓		CES
	Cllr Cain	Death to service time for cremations (% within 14 days)	55.6%	40.7%	↓✘	35.6%	64.3%	57.2%	25%	44.9%	60%	↑✓	↓✘	Please see App B - Exception Reports for more details.	GRS
	Cllr Cross	Proportion of service users with a completed review in year	58.7%	54.8%	↓✘	15.1%	32.1%	41.5%	48.7%	48.7%	70%	↓✘	↓✘	Please see App B - Exception Reports for more details.	AS
	Cllr Cross	Permanent admissions to residential care per 100,000 population (65+)	994.3 per 100,000 pop.	876.5 per 100,000 pop.	↓✓	245.80 per 100,000 pop.	505.6 per 100,000 pop.	839.12 per 100,000 pop.	983.1 per 100,000 pop.	983.1 per 100,000 pop.	Decrease on last year	↑✘	↑✘	Please see App B - Exception Reports for more details.	AS
	Cllr Cross	Proportion of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation	84.6%	78.6%	↓✘	A	A	A	A	78.1%	80%	↓	↓✘	Please see App B - Exception Reports for more details.	AS
	Cllr Cross	Proportion of older people offered reablement services following a discharge from hospital	1.9%	1.8%	↓	A	A	A	A	n/a	Increase on last year	Data available October 2016			AS
	Cllr Collett	% of children attending a primary or secondary school judged by Ofsted to be good or outstanding	59%	60.1%	↑✓	A	61.9%	A	A	61.9%	75%	↑✓	↓✘	Commentary for this indicator already included in Q2 report.	CS
	Cllr Collett	Achievement of 5 or more A* - C grades at GCSE or equivalent including English and Maths	46.7%	44.6%	↓✘	A	41.4%	A	A	41.5%	55%	↓✘	↓✘	Commentary for this indicator already included in Q2 report.	CS
	Cllr Collett	% of children achieving Level 4 or above in reading, writing and maths at Key Stage 2	75.6%	77.4%	↑✓	A	78.8%	A	A	78.8%	80%	↑✓	↑		CS
	Cllr Collett	% of pupils achieving a Good level of development at EYFS profile	51.8%	54.9%	↑✓	A	61%	A	A	61%	57%	↑✓	↑✓		CS
	Cllr Collett	% of 16-18 year olds not in education, employment or training	6.8%	6.5%	↓✓	A	A	A	A	6.4%	6.4%	↓✓	↓✓		CS
	Cllr Collett	No. of referrals / Rate of referrals to Social Care per 10,000 children	No. 3,610 / Rate 1,242.2	No. 2,774 / Rate 955.6	↓✓	No. 2,462 / Rate 854.6	No. 2,355 / Rate 817.4	No. 2,434 / Rate 844.8	No. 2,551 / Rate 885.5	No. 2,551 / Rate 885.5	No. 2,613 / Rate 900	↓✓	↓✓		CS
	Cllr Collett	Number of children looked after / rate of children looked after per 10,000 population	No. 443 / Rate 152.4	No. 454 / Rate 156.4	↑✘	No. 437 / Rate 151.7	No. 450 / Rate 156.2	No. 447 / Rate 155.2	No. 470 / Rate 163.1	No. 470 / Rate 163.1	No. 420 / Rate 144.7	↑✘	↑✘	Please see App B - Exception Reports for more details.	CS
	Cllr Collett	% of children who became subject to a child protection plan for a 2nd or subsequent time	18.4%	18.2%	↓✓	22.4%	17.1%	15.5%	19.1%	19.1%	14%	↑	↑✘	Please see App B - Exception Reports for more details.	CS

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**CABINET SECRETARY  
(RESILIENT COMMUNITIES)**

Indicator Description	Better to be?
Death to service time for cremations (% conducted within 14 days)	High

2013/14	2014/15	2015/16					Target 2015/16	↓ ✖
		Q1	Q2	Q3	Q4	EoY		
55.6%	40.7%	35.6%	64.3%	57.2%	25%	44.9%	60%	↓ ✖



**Commentary:**

In order to understand why performance has worsened, we need to look at some of the factors which influence the number of cremations that can be conducted within 14 days:

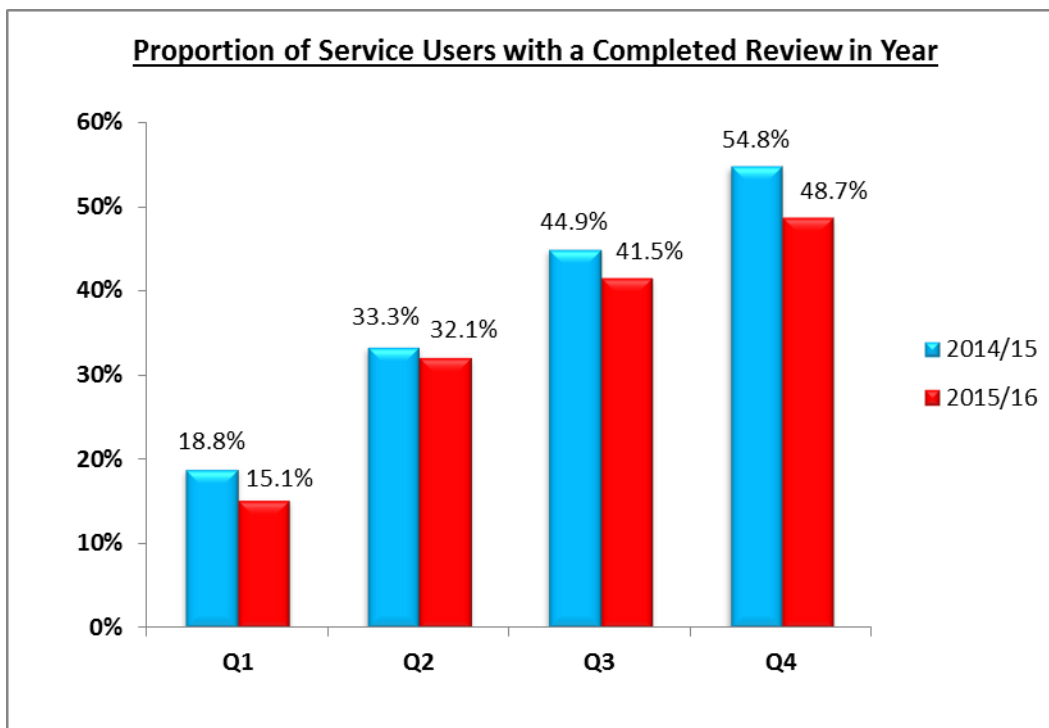
- Families do not always request that a cremation takes place as soon as possible;
- There can be delays in the certification of a death; and
- In the case of unexpected deaths, the coroner becomes involved. If the death occurs in Blackpool, the coroner usually processes the necessary paperwork within 1 week. However, if the death occurs outside Blackpool or Fylde, the West Lancashire Coroner usually takes between 1 to 2 weeks to process the paperwork, due to the larger catchment area.

We don't have any control over these factors but what we can affect is the number of service slots we have available. We are currently conducting around 2,000 cremations per year, whereas our nearest Crematorium at Fylde conducts between 1,400 and 1,600 per year. We also have a larger catchment area than Fylde. We are looking at the number of cremations conducted between 14 - 21 days to find out what has caused them to be booked in this time period and not in an earlier time slot. In 2015/16 we also had 530 unused time slots.

## Appendix 6(b) - Exception Reports (End of Year 2015/16)

Indicator Description	Better to be?
Proportion of service users with a completed review in year	High

2013/14	2014/15	2015/16		DoT Against Target
		EoY	Target	
58.7%	54.8%	48.7%	70%	↓ ✖



### Commentary:

A review is the process by which clients' needs are revisited to ensure that they are receiving the services they need. A total of 2,894 clients received a completed review in 2013/14; this figure dropped by almost 12% in 2014/15 (2,553 clients) and has decreased further this year with 2,449 clients receiving a completed review of their needs. The decrease is much smaller this year with only 104 fewer clients receiving a completed review.

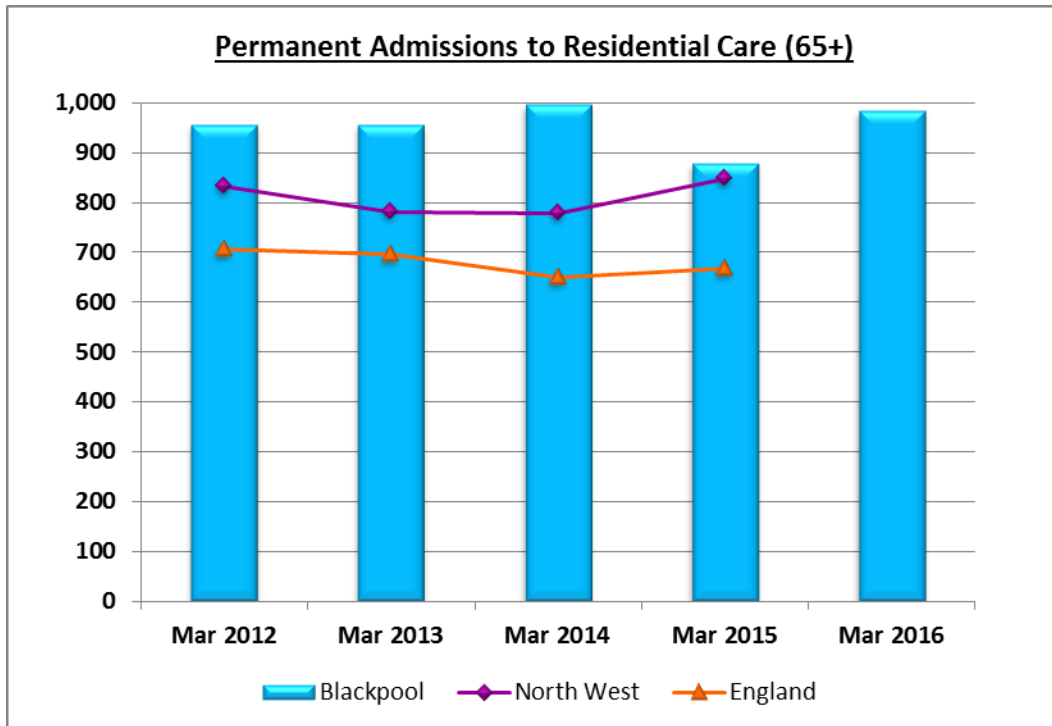
Reviews can take place where a client's circumstances change and multiple reviews are expected in some cases. 672 clients received more than one review in 2015/16; 52 clients received 4 reviews; 11 clients received 5 reviews and 3 clients received 6 reviews. The number of outstanding reviews is monitored closely and resources have been allocated to reduce the numbers of outstanding reviews. Progress is monitored and reported on regularly and the number of outstanding reviews can be seen to be reducing.

Due to some difficulties in acquiring data from a partner organisation, this indicator does not record all reviews completed. Once this issue has been resolved, we expect the proportion of completed reviews to rise.

**Appendix 6(b) - Exception Reports (End of Year 2015/16)**

Indicator Description	Better to be?
Permanent admissions to residential care per 100,000 population(65+)	High

2013/14	2014/15	2015/16		DoT Against Target
		EoY	Target	
994.3 per 100,000 pop.	876.5 per 100,000 pop.	<b>983.1 per 100,000 pop.</b>	<b>Decrease on previous year</b>	↓ ✖



**Commentary:**

A significant change in the definition to ASCOF indicators 2A(1) and 2A(2) took place in 2014/15. We are now asked to report on intended admissions rather than actual admissions. We now also include clients who pay for their own care within the numerator as well as those that are funded by the Council.

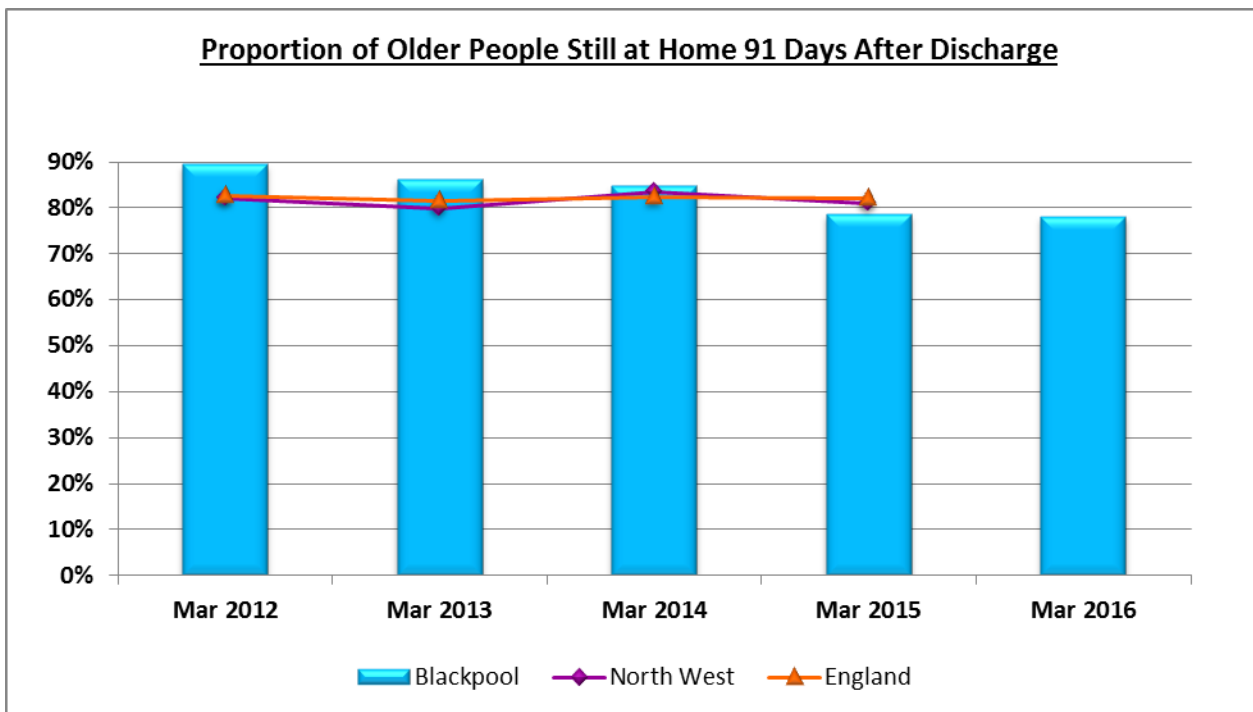
Although Blackpool has a higher than average rate of actual admissions in comparison to both the North West and England averages, we are confident that there is no evidence that people whose needs could be met in the community are being admitted into residential care. There is robust evidence and a quality monitoring process in place to ensure that this does not occur.

Reporting in 2015/16 excludes those long-term admissions which arise from a review of someone in a short-term placement. The reported rate is therefore lower than when previously reporting actual admissions; however we still see an increase in the rate reported this year from 876.5 admissions per 100,000 population in 2014/15 to 983.1 in 2015/16. This rate is above both the national and regional averages for the previous year and would appear to be above the regional average this year according to mid-year benchmarking.

**Appendix 6(b) - Exception Reports (End of Year 2015/16)**

Indicator Description	Better to be?
Proportion of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation	High

2013/14	2014/15	2015/16		DoT Against Target
		EoY	Target	
84.6%	78.6%	<b>78.1%</b>	<b>80%</b>	<b>↓ ✖</b>



**Commentary:**

This indicator measures the benefit to an individual from reablement, intermediate care and rehabilitation following a hospital episode. It captures the joint work of social services and health staff and services commissioned by joint teams as well as Adult Social Care.

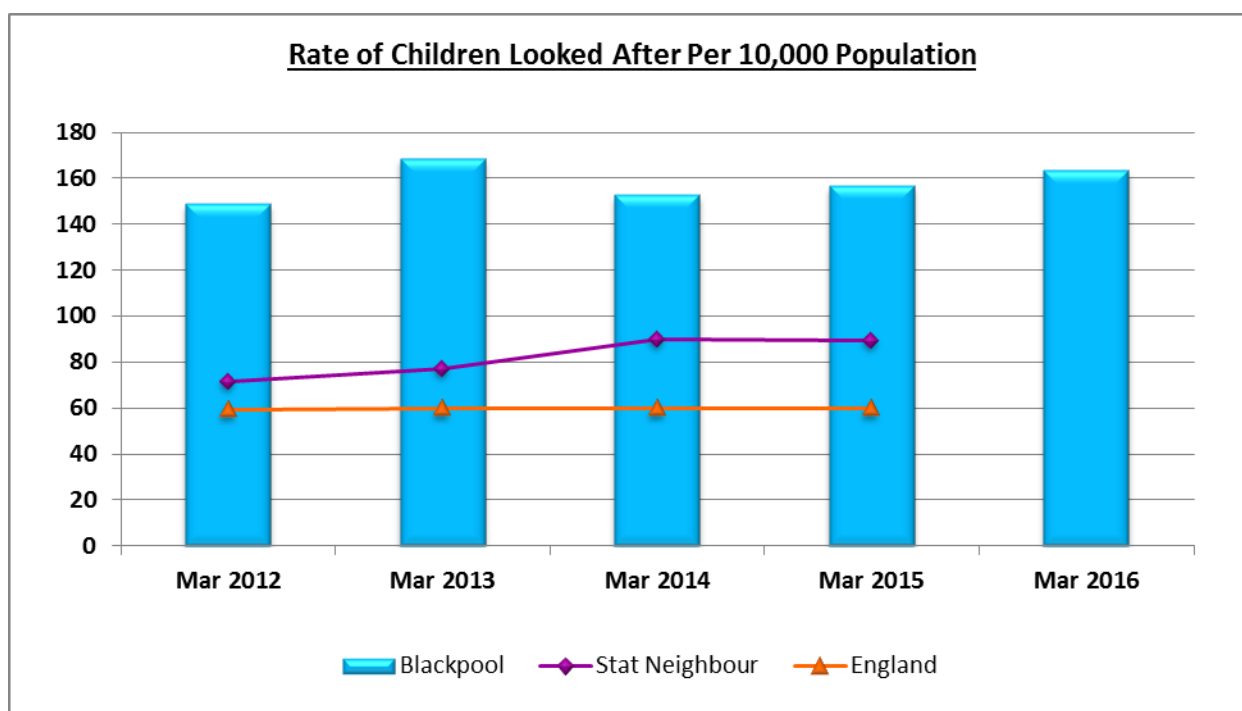
Of the 96 people included in the denominator, 21 were no longer at home after 91 days. 11 of the 21 had died (a similar proportion to last year); 3 had been admitted to long-term nursing placements and the other 7 had been admitted into long-term residential care.

## Appendix 6(b) - Exception Reports (End of Year 2015/16)

Indicator Description	Better to be?
No. of children looked after / rate of children looked after per 10,000 population	Low

	2013/14	2014/15	2015/16				Target
			Q1	Q2	Q3	Q4	
<b>No.</b>	443	454	437	450	447	470	420
<b>Rate</b>	152.4	156.4	151.7	156.2	155.2	163.1	144.7

Direction of Travel			
Current vs. Q3 (15/16)	Current vs. EoY (14/15)	Current vs. England (14/15)	Current vs. Stat Neighbour (14/15)
↑ ✖	↑ ✖	↑ ✖	↑ ✖



**Notes:** From Dec 2012 population figures revised from 26,227 to 28,853 based on Jan 2011 Census. This resulted in a further increase in rate.

### Commentary:

Since Christmas we have seen a significant increase in the number of looked after children. This is due to a number of babies entering care and one family of 9 children requiring a placement. The current number of looked after children is 485 (as at 16th May).

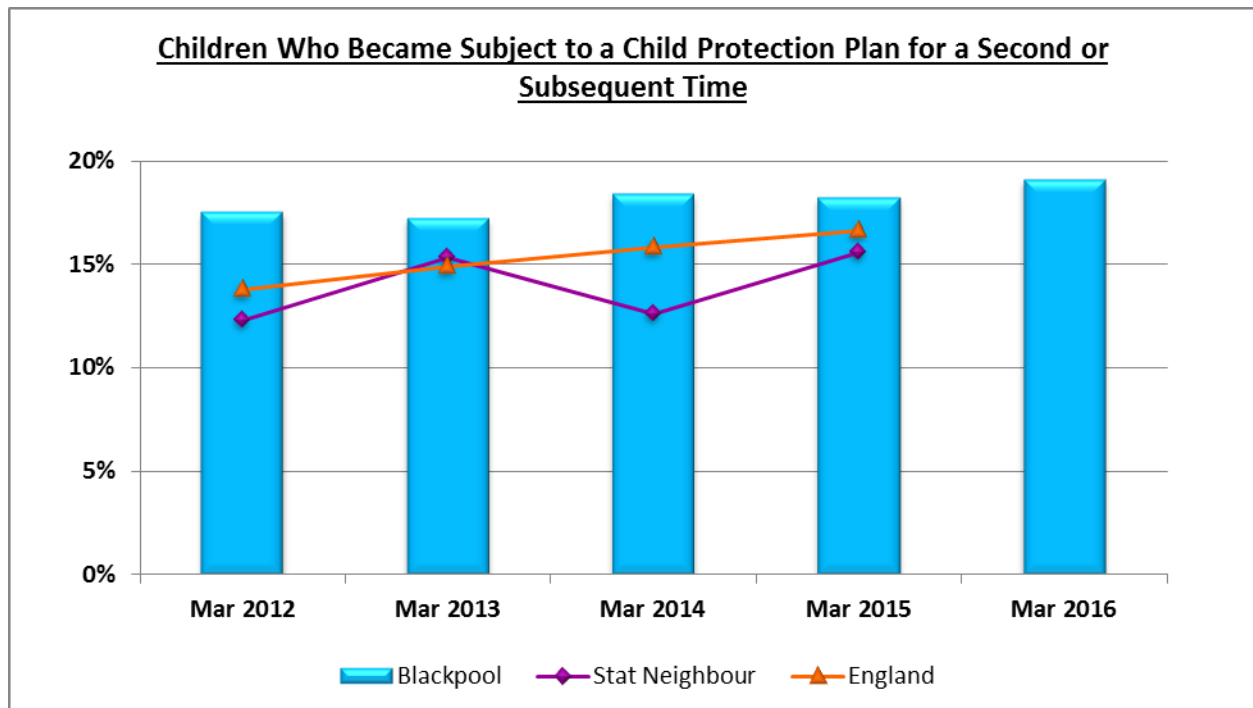
We are reviewing our current residential provision and looking at the full range of placements we have available to our young people. We have a number of young people with very complex needs that are extremely difficult to place and are also looking at how we could develop bespoke high level therapeutic placements for this group of young people. In addition we are working to consider an edge of care model similar to that provided in Blackburn and also a PAUSE project to reduce the numbers of babies that require placements.

Appendix 6(b) - Exception Reports (End of Year 2015/16)

Indicator Description	Better to be?
% of children who became subject to a child protection plan for a second or subsequent time	Low

2013/14	2014/15	2015/16				
		Q1	Q2	Q3	Q4	Target
18.4%	18.2%	22.4%	17.1%	15.5%	19.1%	14%

Direction of Travel			
Current vs. Q3 (15/16)	Current vs. EoY (14/15)	Current vs. England (14/15)	Current vs. Stat Neighbour (14/15)
↑ ✖	↑ ✖	↑ ✖	↑ ✖



**Commentary:**

In December 2015 our performance was 15.5%. This has increased to 16.6% in February and then to 19.1% in March 2016. This is a significant increase within a 4 week period and would suggest that a number of the children who became subject to a CP plan in March had been on a plan previously.

This is nearly in line with our statutory neighbours (15.6%) and almost the same as the England average. It would therefore suggest that most children being made subject to a plan have not been on a plan previously and the increase in CP numbers is not due to repeat child protection planning.

An audit has been undertaken by the Safeguarding & Review Service Manager with regard to the % of children who became subject to a child protection plan for a second or subsequent time. The recommendations from this review can be found the Children's Services PI Book (Oct 2015).



<b>Report to:</b>	<b>RESILIENT COMMUNITIES SCRUTINY COMMITTEE</b>
<b>Relevant Officer:</b>	Karen Smith, Deputy Director of People
<b>Date of Meeting</b>	14 July 2016

## ADULT SERVICES REPORT

### 1.0 Purpose of the report:

1.1 To inform the Committee of the work undertaken by Adult Services on a day to day basis in order to allow effective scrutiny of services.

### 2.0 Recommendation(s):

2.1 To consider the contents of the report and identify any further information and action required, where relevant.

### 3.0 Reasons for recommendation(s):

3.1 To ensure services are effectively scrutinised.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? Yes

3.3 Other alternative options to be considered:

None.

### 4.0 Council Priority:

4.1 The relevant Council Priority is 'Communities: Creating stronger communities and increasing resilience'.

## **5.0 Background Information**

### **5.1 Adult Care and Support – Care Quality Commission (CQC) Inspection Outcome for Shared Lives**

The Council's In House Shared Lives Service (includes Supported Lodgings) received a Care Quality Commission (CQC) Inspection on 5 May 2016. The inspection report has now been received and confirms that the service achieved a GOOD in all five domains:

#### **5.1.1 Highlighted areas - Safe:**

- Carers had received safeguarding training and knew how to recognise and respond to abuse correctly.
- Risks associated to people's needs had been assessed and risk plans were reviewed.
- Recruitment procedures the service had in place were safe.
- People were protected against the risks associated with unsafe use and management of medicines. This was because medicines were managed safely.

#### **5.1.2 Highlighted areas - effective:**

- People were supported by carers who were sufficiently skilled and experienced to support them.
- People received support to make choices about different aspects of their lives.
- The service and carers were aware of the Mental Capacity Act 2005 (MCA) and Deprivation of Liberty Safeguard (DoLS). They had knowledge and the process to follow.

#### **5.1.3 Highlighted areas - caring:**

- People were able to make decisions for themselves and be involved in planning their own care.
- People told us their carers supported them appropriately and were kind, caring and respectful. People's individual needs were known by carers who provided care and support in a way that respected their individual wishes and preferences.
- Information about independent advocacy services were available for people should they have required this support.
- People's privacy and dignity was respected.
- Comment from someone using the service "I am treated so well I am happy. I have come on so much thanks to my carers".

#### 5.1.4 **Highlighted areas - responsive:**

- People participated in a range of activities that reflected their personal interests.
- People's care plans had been developed with them to identify what support they required and how they would like this to be provided.
- The service had arrangements in place to deal with people's concerns and complaints.
- Comment from someone using the service "Since living with my carer I have learned how to use public transport on my own. I have become independent and this has helped me so much."

#### 5.1.5 **Highlighted areas – well-led:**

- Systems and procedures were in place to monitor and assess the quality of service people received.
- The service had clear lines of responsibility and accountability. Carers understood their role and were committed to providing a good standard of support for people in their care.
- A range of audits were in place to monitor the health, safety and welfare of people who used the service. Quality assurance was checked upon and action was taken to make improvements, where applicable.
- Comment from someone using the service "We meet with our Shared Lives officer every five to six weeks to check everything is ok and going well. They are very supportive, the management structure is excellent, they are always available by phone if there is a problem."

### 5.2 **Adult Social Care**

5.2.1 Activity and demand continue to increase in adult social care, with marked increases in supported living spend, care at home and direct payments. The information on the following page demonstrates the changes as a snapshot over the comparable levels at the same time last year, and is trend indicative of the increasing pressure on Adult Social Care in the context of changes following the Care Act enactment in 2015, together with other system and organisational changes. The chart below identifies specific areas of change over the last twelve months. Some caution must be exercised as these are snapshots at particular points in time, but the trend is evident.

The increase in client count (ie the number of people receiving a package of care), creates extra demand in terms of assessments and reviews for staff.

	<u>Client Count</u>	<u>Weekly Purchased Hours</u>	<u>Difference</u>
<b>Supported Living:</b>			(Hours)
31.4.15	160	12,642	
31.4.16	171	20,680	+ 8,037
<b>Direct Payments:</b>			
31.4.15	287	577	
31.4.16	310	624	+ 47
<b>Care at Home:</b>			
31.4.15	1044	13,177	
31.4.16	1120	14,270	+1,093

### 5.3 Deprivation of Liberties Safeguards

5.3.1 In 2015/2016 and from the 571 Deprivation of Liberty (DoL) applications received and processed, a total of 490 individuals were at some time in the year subject to a DoL. This represents an increase of 132% in volume from the previous year and highlights the increase in workload.

5.3.2 This figure breaks down by gender to 171 males and 319 females. The age of individuals at the time their DoL is authorised breaks down as follows:

	<b>18-64</b>	<b>65-74</b>	<b>75-84</b>	<b>85-94</b>	<b>95+</b>
<b>Males</b>	29	29	69	49	2
<b>Females</b>	18	31	93	148	34

5.3.3 There is a cyclical nature to the processing of DoLS which means that as an authorisation covering an individual approaches expiry then the applicant (a care home or care home with nursing) may submit a request to renew the DoL.

5.3.4 A DoL is normally authorised for a maximum of one year although they are commonly granted for much shorter periods. Obviously, the shorter the period then

the sooner the DoL will be eligible for renewal. Durations between six and seven months are the most common as demonstrated in the 2015/2016 table below (where month '0' represents existing durations of up to a month in cases that are due to expire).

Months	0	1	2	3	4	5	6	7	8	9	10	11	12	13
Authorisations	65	66	52	65	47	42	112	34	24	27	33	23	37	66

5.3.5 A DoL may also run its full course or be terminated early. Reasons why a DoL may end prematurely are death of the subject, change of circumstances such as the subject moving residence, or them no longer fulfilling one or more of the critical criteria such as eligibility or reasons due to their mental health or mental capacity. Of the 138 DoLS that ended prematurely in 2015/2016, two were due to the subject no longer meeting the mental capacity requirement (that is to say that upon review they were assessed as having regained capacity to make their own decisions), 40 were due to change in circumstances, and 96 were due to death of the subject. The coroner must also be informed in all cases where a person dies and is subject to a DoL.

#### 5.4 **Safeguarding Adults**

5.4.1 Since the enactment of the Care Act 2015, safeguarding enquiry cases must be categorised for national reporting purposes in terms of whether they are 'Section 42 enquiries' or 'non-Section 42 enquiries'.

5.4.2 The 'Section 42 enquiry' descriptor refers to whether the person who is the alleged victim of the harm has care and support needs - whether or not those needs are being met - and if a third party is involved in occasioning the harm.

5.4.3 'Non-Section 42 enquiries' are where the individual does not have identified care and support needs and if the harm does not involve a third party (for example in cases of self-neglect).

5.4.4 The process for making the enquiry in either case however should not impact on the experience of the alleged victim in achieving their desired outcomes as the Care Act states that the safeguarding enquiry must take a 'personalised' approach.

5.4.5 The service is now making strides towards that goal through more use of advocacy support and involving the individual and/or their family as far as is practicable. In 2015/2016, 790 concerns were referred to Adult Social Care for safeguarding consideration; 400 of those were referred further into the safeguarding enquiry process as 'Section 42' enquiries and a further four were deemed to be 'non-Section

42 enquiries’.

5.4.6 The total number of the cases that were concluded during the year (358) is a rolling figure. In 261 of the concluded cases the source of the alleged harm (or risk) was recorded as ‘social care support’, in 88 cases the source was ‘other’ known to the individual and in the remainder of cases (nine) the source was ‘other’ not known to the individual.

A more detailed report and further analysis of the figures can be available if required.

**5.5 Advice and Information**

- Following discussion with CLT and Members, funding for a new advice and information contract has been agreed for £25,000 per year for a three year contract. Commissioning is currently preparing tender documents and the opportunity will shortly be advertised.
- Discussions have taken place with Blackpool and Wyre and Fylde Clinical Commissioning Groups (CCGs) and NHS Vanguard funding has been identified to develop a new directory of community and voluntary activities to include health and social care information. The intention is to combine all existing websites into a new combined directory for Blackpool Wyre and Fylde. A workgroup with representation from the Council and CCGs is being formed to scope and progress this work.

**5.6 Regulated Services**

**Care Quality Commission (CQC) Residential Care Inspection Outcomes update.**

5.6.1 The Council is contracted with 74 Residential Care and Nursing Homes and 58 of them have been inspected under the new CQC methodology.

	Blackpool	Blackpool	National Total	National Total
	Residential	Residential	Residential	Residential
	Number	%	Number	%
Outstanding	1	1.72%	70	0.60%
Good	47	81.03%	7779	67.02%
Requires Improvement	9	15.52%	3428	29.53%
Inadequate	1	1.72%	330	2.84%

National figures correct as at 01.06.2016, Blackpool figures correct as at 22.06.2016

- 5.6.2 Blackpool has a higher percentage than the national average at 'Good', and a lower percentage than the national average at 'Requires Improvement' and 'Inadequate'. The Contracts and Commissioning team continues to work very closely with the CQC where there are identified issues and work hand in hand to support improvements which benefit vulnerable residents wherever possible.
- 5.6.3 The inadequate home is currently suspended to new placements whilst improvement work is undertaken. The provider is working to an action plan, and is receiving support from the Contracts Team to make improvements. A CQC reinspection has taken place and the report is awaited.
- 5.6.4 Another home is also suspended due to concerns about quality of service. This home has been inspected by the CQC and it is expected that the home will be judged 'Inadequate'. The Council has given notice on the contract with the home and residents are being moved to new accommodation.
- 5.6.5 Four Care/Nursing Homes are currently subject to a regime of enhanced monitoring. One of these homes is currently rated as 'Requires Improvement'; the remainder are rated as 'Good'. These providers are each working to an action plan, and are receiving support from the Contracts Team to make improvements.

5.7 **CQC Care at Home Inspection Outcomes update.**

- 5.7.1 Nine contracted Care at Home agencies have been inspected under the new methodology. There are 8 left for the CQC to inspect.

	Blackpool	Blackpool	National Total	National Total
	Care at Home	Care at Home	Care at Home	Care at Home
	Number	%	Number	%
Outstanding	0	0.00%	30	0.91%
Good	8	88.89%	2501	75.60%
Requires Improvement	1	11.11%	720	21.77%
Inadequate	0	0.00%	57	1.72%
	9	100.00%	3308	100.00%

- 5.7.2 Blackpool has a higher percentage than the national average at 'Good', and a lower percentage than the national average at 'Requires Improvement' and 'Inadequate'.

The Contracts and Commissioning team continues to work very closely with CQC where there are identified issues and works hand in hand to support improvements which benefit vulnerable service users wherever possible.

- 5.7.3 Three Care at Home agencies are currently suspended to new packages of care. One of these agencies has been rated as 'Requires Improvement' by the CQC and the other two are rated as 'Good'. One of the agencies rated 'Good' has an ongoing staffing shortage that is being resolved, and the other has ongoing quality of service issues.
- 5.7.4 Each of these providers are working to an action plan, and are receiving support from the Contracts Team to make improvements.

## 5.8 **Care at Home**

- 5.8.1 New fee rates have been agreed for Generic and Learning Disability Care At Home Services. These reflect the true costs of care which have been calculated based on feedback from Providers. Providers are now paying the national minimum wage but not all are following the Council's suggestions on other terms and conditions including holiday pay, sick pay, enhanced rates for bank holidays and sleeping duty.
- 5.8.2 There are increased expectations around providing care for people with complex medication regimes, medication training, and the requirements of the CQC. A medicines management workshop has been held with Providers but further work is required to clarify whether medication only visits are the responsibility of the Council or the CCG.
- 5.8.3 The sector has difficulties in attracting good quality applicants for staffing vacancies. There are plans to address this via partnership recruitment events, joint publicity campaigns, and using events such as carer of the year awards to increase the profile of Care at Home as an employment choice. Support to work with providers has been discussed with economic development colleagues and this is being offered to the provider forum.
- 5.8.4 Alongside this, Providers need the ability to offer guaranteed hours to staff rather than zero hours contracts. The key issue is being able to offer flexible, childcare friendly hours. There is also scope for the Council to increase the efficiency of current provision by reducing the amount of travelling time between visits and considering the length of visits.
- 5.8.5 There are opportunities to give flexibility to Providers and address the issues above by moving towards outcome based commissioning combined with a neighbourhood or zoned approach to provision. There are plans in place for a mapping exercise and a time banding exercise to lay the foundations for this and initial discussions have



been held with Providers.

- 5.8.6 There is a shortage of affordable, good quality training within the sector locally. The Council has been providing some training via Organisational Workforce Development and Providers are being encouraged to pool resources to fund shared training, to set up a trainers' forum, and send their trainers on Council training.
- 5.8.7 Further pressures and issues to be addressed include:
- Improving current pickup rates of care packages.
  - The ability of Providers to pick up care packages at short notice.
  - The ability of the market to meet spikes in demand including hospital discharges.
  - Development of more detailed contingency plans around Provider failure.

## 5.9 Dementia

- 5.9.1 The Dementia Care Homes Officer has been invited to speak at the University of Salford on dementia and how "Let's Respect" is working in Blackpool for public, private and third sector care providers. Students will gain an understanding of the way Blackpool Council is having an impact on the development and commissioning of services by the authority, and how best practice is being shared through partnership working.
- 5.9.2 Blackpool Council, in partnership with Trinity Hospice submitted an academic e-poster to an international conference held in Sydney, Australia on 16 and 17 June 2016 about how Blackpool Council and Trinity are working in partnership to create a dementia friendly environment, and training Hospice staff, to ensure that people with dementia at the end of their lives can have a respectful, peaceful, and dignified death. Despite the submission not winning an award the submission was well received by the conference.
- 5.9.3 The Dementia Care Homes Officer has been supporting The Anchor Café project being led by Councillors. The project provides a bridge between Nibbles training café and working in industry. It is planned that Anchorholme Library will house a cafe with a dementia friendly environment and staff trained to support people with dementia. The café will be staffed by people with by Learning Disabilities and will provide training for those looking to work in the hospitality industry.

## 5.10 **Adult Social Care – 2015/16 year-end performance statistics**

- 5.10.1 A real difference can be seen in some key areas in relation to the impact of the work that is being carried out, in terms of social work team practice, work with providers from a quality and delivery point of view, and also from improvements in the

collation and reporting of information. There are also areas of work that still require specific attention, including reablement, intermediate care, and reviews. Some highlights from the year are set out below:

- The proportion of older people still at home 91 days after discharge from hospital into reablement fell marginally from 78.6% to 78.1%. Over the last two years, there has been an increase in the number of people who have been supported through intermediate care (residential rehabilitation and reablement at home) on discharge from hospital. This rise in numbers aims to support a wider range of people on discharge, including those who are given support to maximise their independence as far as it can be before a long-term care and support plan is designed with them. As more people receive reablement, inevitably more complex and challenging cases are accepted, so the fall in this measure is anticipated although not welcome.
- The proportion of service users with a completed review in the year fell from 54.8 in 2014/2015 to 48.7% in 2015/2016. The maximum potential achievement rate would only be approximately 75%, due to people ceasing services or dying prior to a review being undertaken. This continues to be an area of close scrutiny by Adult Services senior management. There was a significant increase in the number of assessments undertaken during the year, and the time taken to undertake assessments has increased as a result of the Care Act requirements, which came into effect on 1 April 2015. Both of these facts combined to reduce the capacity of the social care teams to undertake the annual reviews. The increased volumes have been acknowledged, and additional capacity is being put in place to address the situation.
- The proportion of people using Adult Social Care who receive Direct Payments has increased again, and is now at the highest reported rate of 20.5% (compared to 16.6% in 2014/2015).
- The proportion of adults with Learning Disabilities in paid employment is another indicator with a highest ever reported rate at 5.5% (compared to 4.4% last year and only 1.8% three years ago).
- The number of carers receiving a carers' specific service has seen a considerable increase to 62.9 per 10,000 population, and Blackpool is now ranked fourth amongst North West authorities. This is a direct result of changes brought about in the Care Act 2014, which promotes support to informal carers.
- The number of people admitted into residential care increased from last year, and Blackpool continues to be an outlier when compared to national and regional figures. This has been a topic of scrutiny by Adult Services, and the Service is

confident that through the robust process in place, no service user is placed in permanent residential care inappropriately.

- The indicator measuring total delayed transfers of care from hospital rose from 13.1 last year to 13.5 in 2015/2016. However, the delays purely attributable to social care fell for the fourth year running to 3.7, from a high in 2011/2012 of 6.5.

#### 5.10.2 **Annual Service User Survey**

The annual Adult Social Care Survey was conducted in February and March this year. This is a national questionnaire that asks a sample of service users a standard range of questions regarding their care. A total of 954 survey packs were included in the original mailshot, with the customary follow-up mailing of 662 packs to clients who had not responded after the first response deadline had passed.

- 5.10.3 In all, 348 completed surveys were returned, representing quite a reasonable response rate of 36% on which to base the results. The resulting figures for the Adult Social Care Outcomes Framework (ASCOF) measures are as follows, with the two previous years' results for comparison.

	<b>2013/14</b>	<b>2014/15</b>	<b>2015/16</b>
ASCOF (1A) Social care-related quality of life	19.0	19.2	<b>19.3</b>
ASCOF (1B) The proportion of people who use services who have control over their daily life	78%	79%	<b>78%</b>
ASCOF (1I1) The proportion of people who use services who reported that they had as much social contact as they would like	N/A	44%	<b>50%</b>
ASCOF (3A) Overall satisfaction of people who use service with their care and support	66%	68%	<b>68%</b>
ASCOF (3D1) The proportion of people who use services who find it easy to find information about services	76%	76%	<b>78%</b>
ASCOF (4A) The proportion of people who use services who feel safe	70%	71%	<b>70%</b>
ASCOF (4B) The proportion of people who use services who say that those services have made them feel safe and secure	80%	90%	<b>82%</b>

- 5.10.4 Overall the figures are not markedly different from last year, and three measures have improved slightly. Only the ASCOF 4B slipped back noticeably from a high last year of 90% to 82%, but this is still better than 2013/2014's figure of 80%. Follow-up work is being undertaken with any service users who state that they do not feel safe

in order to understand individual circumstances and take remedial action where appropriate. Further work is also being carried out this year to investigate reasons why some people have said that they do not find it easy to find information about services.

Does the information submitted include any exempt information?

No

**List of Appendices:**

None.

**6.0 Legal considerations:**

6.1 Contained within the body of the report.

**7.0 Human Resources considerations:**

7.1 None.

**8.0 Equalities considerations:**

8.1 None.

**9.0 Financial considerations:**

9.1 None.

**10.0 Risk management considerations:**

10.1 None.

**11.0 Ethical considerations:**

11.1 None.

**12.0 Internal/ External Consultation undertaken:**

12.1 None.

**13.0 Background Papers:**

13.1 None.

<b>Report to:</b>	<b>RESILENT COMMUNITIES SCRUTINY COMMITTEE</b>
<b>Relevant Officer:</b>	Delyth Curtis, Director of People
<b>Date of Meeting</b>	14 July 2016

## CHILDREN'S SERVICES REPORT

### 1.0 Purpose of the report:

1.1 To inform Scrutiny Committee of the work undertaken by Children's Services on a day to day basis and to update on the progress and implementation of developments within the areas in order to allow effective scrutiny of services.

### 2.0 Recommendations:

- 2.1
- To consider the contents of the report and to ensure that current work continues to meet statutory obligations and that work to prepare for external inspections continues.
  - To continue to meet statutory monitoring, challenge and support obligations.
  - To identify any further information and actions required.

### 3.0 Reasons for recommendation(s):

3.1 For Members of the Scrutiny Committee to be fully informed as to the day to day work of the Children's Services Directorate and have assurance that Blackpool is continuing to meet its statutory obligations for future inspection requirements. The Local Authority retains a statutory responsibility to monitor all schools in order to support improvement and raise the attainment and progress for all children in Blackpool.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? Yes

3.3 Other alternative options considered:

None.

### 4.0 Council Priority:

4.1 The relevant Council Priority is 'Communities: Creating stronger communities and increasing resilience'.

## 5.0 Reports

### Education and Learning

#### 5.1 Education – Connexions

##### Supporting the transition of school leavers into Post 16 education and training

An initial “lessons learned” exercise has been undertaken by analysing data on young people in the Not in Education, Employment or Training (NEET) group. The results of this exercise, along with related potential developments which could improve young people’s contact with businesses whilst still at school, were shared with partners at the Blackpool Challenge Partnership meeting in June. The following recommendations were agreed:

- Blackpool Council and Secondary Schools to work together to develop support for young people through the Vulnerable Adolescent Hub.
- Blackpool Council and Colleges to work together to develop support for young people who are at risk of leaving college early through the Vulnerable Adolescent Hub.
- Work collectively to seek to make the Year 9 Blackpool Careers Options Event more sustainable in the medium term.
- Explore emerging opportunities for enhancing business engagement in schools.
- Explore opportunities to provide a smoother transition for school leavers starting College courses.

#### 5.2 Adult Learning Service – providing short courses for vulnerable adults

The service has provided short courses for 2,759 adults to date which is just over 200 ahead of this time last year. Of these, 2,023 (73%) learners are from the top 30% most deprived Lower Super Output Areas (LSOAs) in Blackpool. Stronger links continue to be made with key departments in the Council. There are already strong links with Economic Development (Positive Steps), Public Health, Arts service, Library service, Housing Support and Children’s Centres. Agreements have been made to work closely with Adult Social Care to provide courses for adults being supported through the Intermediate Care Programme, a pilot is underway with Positive Steps and NCompass on supporting unemployed adults with mental health needs into work, and discussions are underway to deliver a Digital Inclusion project in the autumn in partnership with Cultural Services, the Illuminations Department and Lloyds Bank. A “Cooking on a Budget” course for Care Leavers is also being piloted as part of the Adult Learning Service corporate pledge.

The Adult Learning Service has successfully submitted a business case to be an Education Funding Agency High Needs Provider - the first local authority in the North West to achieve and successfully complete the new process (Manchester is the only other Adult Learning Service registered as a High Needs Provider but this has been in place a number of years). The immediate benefit of this is to be able to deliver

Project Search – a supported internship programme for young adults with learning disabilities.

### 5.3 **Early Years – Ofsted Inspections**

Six childminder inspection reports have been published since the last report to Committee. Three childminders were judged outstanding, and two were good. The sixth was on the Childcare Register only so did not receive an Early Years judgement, but was found to be complying with statutory requirements. Two group setting reports have been published, both were judged to be good, one of these was a first inspection, and the other was an improvement from their previous judgement of satisfactory (now called requires improvement).

This gives the overall percentage of good and outstanding as:

- Childminders – 95.9%, Childcare on non-domestic premises – 91.2%, all registered provision – 93.9%
- This compares to national figures as at 31 December 2015 of 84% Childminders, 88% Childcare on non-domestic premises, 85% all provision.

### 5.4 **Early Years Foundation Stage Profile (EYFSP) external moderation visit by Standards and Testing Agency (STA)**

In May the Local Authority (LA) was visited by two representatives of the STA in order to conduct an external evaluation of the LA's statutory moderation processes with regard to the EYFSP assessments made by schools for all children at the end of Reception year. The external moderators observed a moderation visit in a school, and met with the LA's EYFSP Moderation Manager. Formal confirmation from STA is not expected until after the summer, but the feedback at the end of the visit indicated that all requirements were well implemented and there were no areas of concern.

### 5.5 **Safeguarding**

#### 5.5.1 **Children and Adults Improvement and Performance Trends and Themes**

There has been continued increase in the demand and complexity of need for Children's Social Care. Looked after numbers remain the highest since 2012 as do the numbers of cases open to the service. The management of the demand has a number of elements and dependencies:-

- Improvement of the early help offer – this is dependent on partner agencies expanding their offer in this area supported by the Safeguarding Board.
- A more robust response to edge of care service – dependent on the outcome of the commissioning review of residential service provision which is near conclusion.
- Realignment of families in need and children's centre offer to more closely meet the needs of families open to social care with a stronger commissioning relationship between the two services. This is dependent on audit work over the

summer to review need and redesign response.

- The creation of a vulnerable adolescent hub is on-going and the anticipated first phase will be in place by September 2016.

#### 5.6 **Social Care Continuous Improvement Programme of Work/Ofsted Regulatory Framework Changes**

Additional staffing has been agreed for Children's Social Care to increase capacity to manage the significant increase in demand currently being experienced by the service.

This includes five new Social Worker posts at the front door to services, additional support to work with young people engaged with anti-social behaviour and at risk of Child Sexual Exploitation and missing from home, and a Senior Service Manager post for Social Care.

The social work posts have been recruited to and the appointed officers will move into post over the next few months. The additional support working with young people is now in place and has effectively mapped links and connections between these groups of young people. The Senior Service Manager post has been advertised. Interviews will be in July and it is hoped the new post holder will be in place by November 2016.

#### 5.7 **School Inspection Outcomes**

There have been no full inspections, or HMI Monitoring visits since the last report.

#### 5.8 **Structural Changes**

An Independent School has opened a facility in Blackpool which is based on Abingdon Street. The Alternative School (TAS) is a well-established organisation with existing facilities in Barnoldswick, which have been open since 2007 and rated as Good by Ofsted. Provision opens in July and is for Key Stage 3 and Key Stage 4 students who find difficulties in attending mainstream education, with places for approximately 20-29. They offer qualifications in line with the National Curriculum and a pathway which is tailor made to each individual pupil. Qualifications include GCSE's, BTEC and Duke of Edinburgh.

#### 5.9 **White Paper**

Following the meeting outlined in the last report on the 13 June 2016, between system leaders and the Regional School Commissioner, Vicky Beer, a further date of 14 July 2016 has been scheduled. This date will incorporate opportunities for Headteachers and Chairs of Governors to meet with Vicky Beer and David Carter (National School Commissioner) to discuss the changing landscape in the light of the White Paper. The event will take place at the Winter Gardens.



## 5.10 **Virtual School**

The Head of the Virtual School attended the Educational Attainment Scrutiny Review Panel (established as by the Resilient Communities Scrutiny Committee) on 26 May 2016 to present the most recent Virtual School Annual Report and answer any questions Members had.

The newly formed Governing Body of the Virtual School for Our Children held its inaugural meeting on 30th June 2016. Representatives from the Local Authority, Schools and Health attended the meeting clerked by Governor Services. Membership, Terms of Reference and meeting schedules were agreed. There were useful discussions about the way forward for the Governing Body and how it can strengthen the work of the Virtual School and contribute to improved outcomes for Our Children. A schedule of reports to be considered was agreed by the meeting. The Virtual School Head, Janette Weafer presented the last Annual Report, a termly Head teacher's report, the current Virtual School Business Plan and a report on progress towards the Virtual School targets included in the Continuous Improvement Plan for Children's Services.

Does the information submitted include any exempt information? No

### **List of Appendices:**

None.

## **7.0 Legal considerations:**

7.1 None.

## **8.0 Human Resources considerations:**

8.1 None.

## **9.0 Equalities considerations:**

9.1 None

## **10.0 Financial considerations:**

10.1 None.

## **11.0 Risk management considerations:**

11.1 None.

## **12.0 Ethical considerations:**

12.1 None.

**13.0 Internal/ External Consultation undertaken:**

13.1 None.

**14.0 Background papers:**

14.1 None.

<b>Report to:</b>	<b>RESILIENT COMMUNITIES SCRUTINY COMMITTEE</b>
<b>Relevant Officer:</b>	Del Curtis, Director of People
<b>Date of Meeting</b>	14 July 2016

## THEMATIC DISCUSSION: EARLY HELP

### 1.0 Purpose of the report:

1.1 To allow the Committee to have a thematic discussion on Early Help.

### 2.0 Recommendations:

2.1 To discuss Early Help in Blackpool and identify any further issues for scrutiny.

### 3.0 Reasons for recommendations:

3.1 To ensure constructive and robust scrutiny of Early Help.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? Yes

3.3 Other alternative options to be considered:

None

### 4.0 Council Priority:

4.1 The relevant Council Priority is 'Communities: Creating stronger communities and increasing resilience'.

### 5.0 Background Information

5.1 The Resilient Communities Scrutiny Committee identified Early Help as a key issue in Blackpool and requested the inclusion of a thematic discussion on Early Help in its workplan for 2016/2017.

5.2 Attached as an appendix to the report is a presentation that Amanda Hatton, Deputy Director of People (Early Help and Social Care) will give to the Committee to allow for a discussion on the topic.

5.3 Members are requested to participate in the discussion, asking questions where appropriate with a view to identifying any further areas for scrutiny.

Does the information submitted include any exempt information? No

**List of Appendices:**

Appendix 10(a): Early Help Presentation.

**6.0 Legal considerations:**

6.1 The paper is for thematic discussion only.

**7.0 Human Resources considerations:**

7.1 None.

**8.0 Equalities considerations:**

8.1 None.

**9.0 Financial considerations:**

9.1 None.

**10.0 Risk management considerations:**

10.1 None.

**11.0 Ethical considerations:**

11.1 None.

**12.0 Internal/ External Consultation undertaken:**

12.1 None.

**13.0 Background papers:**

13.1 None.

# Early Help

Presentation to Resilient  
Communities Scrutiny Committee

# Early help – a Blackpool wide approach

Universal

Vulnerable

Complex

Acute

# The current situation

## Strengths

- 80 getting it right champions across the agencies
- Better Start
- Additional resources for Domestic Abuse and sexual abuse
- Some good partnership working
- We meet and exceed troubled families targets

## Weaknesses

- Getting it right still needs to further embed
- Impact of early help on the numbers of open cases to social care not clear
- Inconsistent approaches at level 2 (vulnerable)
- Lack of data of activity and impact outside of complex and acute
- Early help still not seen as “everyone’s business”
- Partners under pressure to due to competing priorities

## Opportunities

- Expansion of the children’s centre offer
- Share good practice across schools
- Consider alternative approaches to pastoral care

## Results required

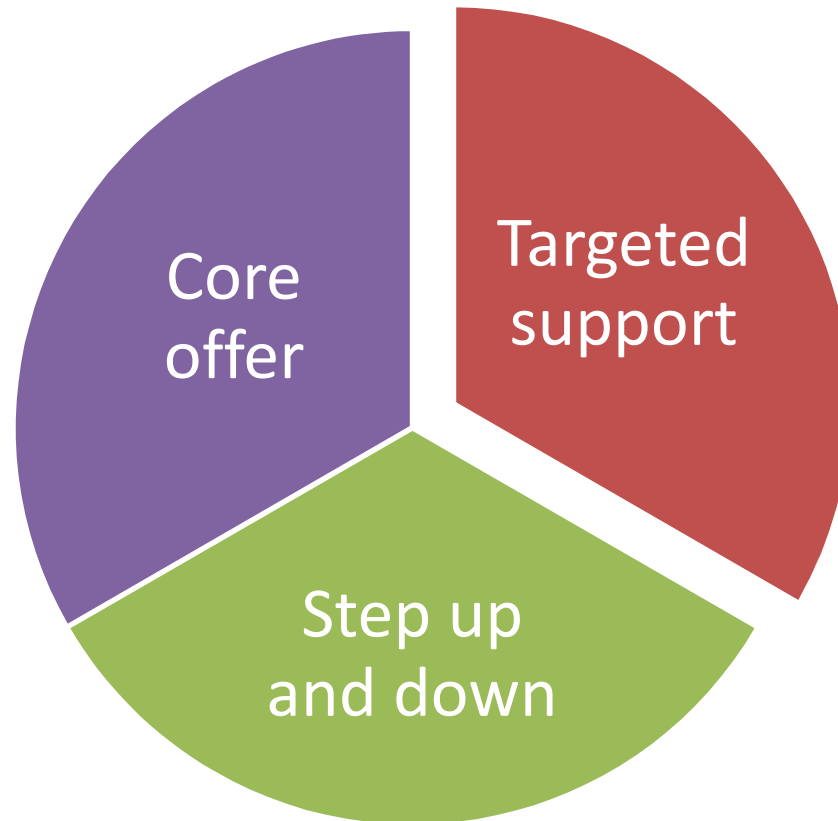
- Reduction in the number of complex and acute cases
- Reduction in school exclusion rates

# The vision moving forward

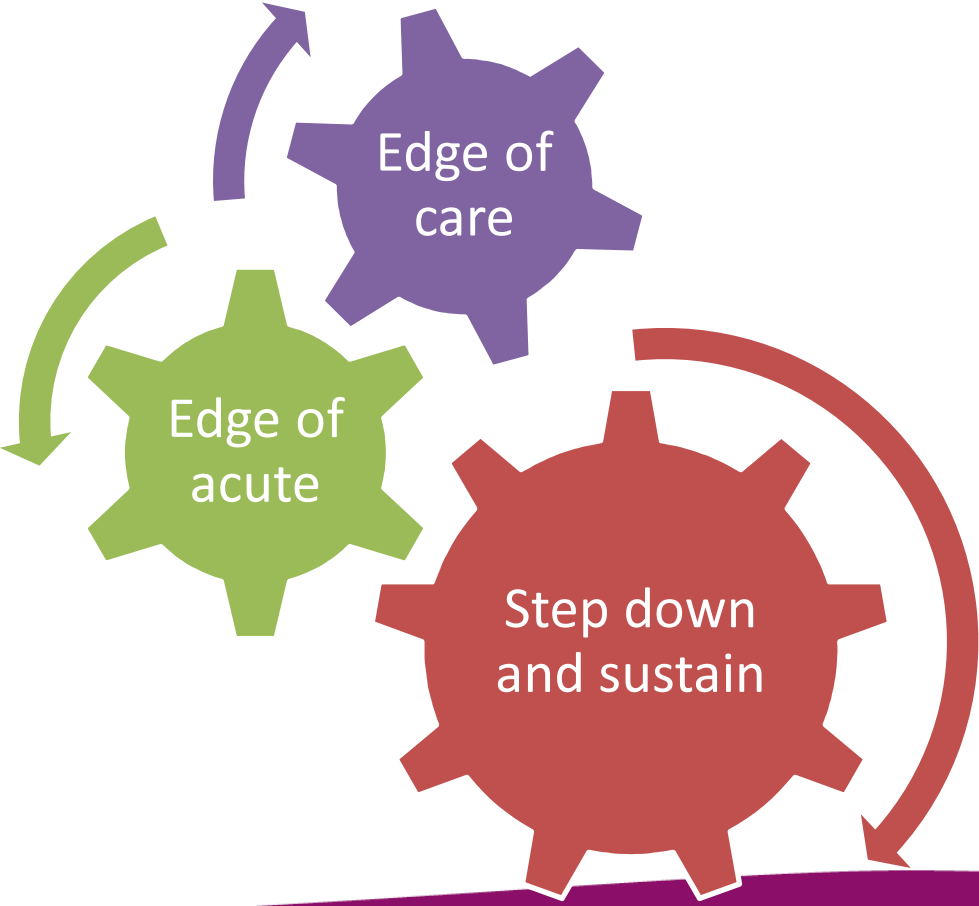
- Never do nothing – we all need to support effective early help – its part of the day job
- Shared approach and shared language
- We act early before the situation or the problems become worse
- Assessments need to lead to clear actions to achieve defined outcomes and by dynamic
- Decision making and planning are shared and balanced



# Children's Centres



# Families in Need



# Domestic abuse and conflict

- Inner strength
- Evidence based 12 week programme addressing the behaviour of domestic abuse perpetrators. Currently delivering 3<sup>rd</sup> cohort, early findings are positive, attendees have engaged and completed the course.
- Parents as partners
- Step up pilot

# Impact

- High levels of activity
- FIN 2015/16 worked with 832 families
- Currently supporting 418 families
- 83% 0-5 registered at a children's centre
- BUT impact difficult to measure
- 345 stepped down to level 2 ( FIN)

# New Ways of Working

- BSCB taking forward a new early help strategy
- Better joint working – the development of a vulnerable adolescent hub
- Stronger focus on edge of care and prevention of family breakdown
- Tighter focus on commissioning of early help by social care
- Stronger link to the evidence base

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